

Feedback Results Your CompanyName Here 2024

Sample Employee

Results Generated by HR-Survey March 2024

# Introduction

### What you will find in this report

This report contains the results of the feedback collected for you. These results are presented to help you identify your strengths, areas for development, and areas where your ratings may diverge with individuals providing you feedback.

We hope that you remember from your own experience how difficult it can be to provide others with this type of feedback, be open to considering their opinions, and be willing to use their feedback in your development.

#### Goals of the 360 Degree Feedback

Multi-Source Feedback presents a more complete picture of an individual's behavior and performance by drawing information from different perspectives within the work environment. It gives recipients a resource to guide their development, and reviewers' additional input.

Feedback from multiple sources helps you in several ways, including increasing awareness of your strengths, how you are perceived by others in different roles, and providing input for your professional development.

#### **Receiving Feedback**

Receiving feedback is a tremendous opportunity to discover how you are perceived by others which may be similar or dissimilar to how you perceive yourself. It is important to reflect on your feedback as a tool to help you set specific goals for professional development. This can be done when you see the feedback as it is, a perspective on where you may improve your performance and working relationships. It is important to realize that seeking and receiving constructive feedback is the only way we can see our "blind spots." This feedback may help us to understand the negative impact our actions may unintentionally have on others.

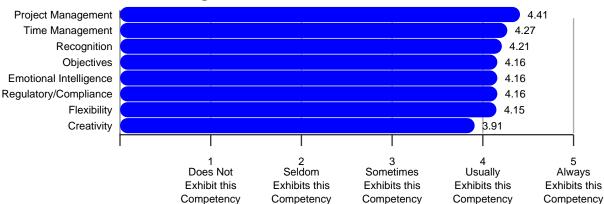
### What to Do with Your Feedback

Use your feedback to help you develop awareness and set goals for developing your effectiveness. This can be done if you see the feedback as multiple perspectives on where you are already strong or can improve in the defined areas of effectiveness.

# Summary

The questionnaire items used in this feedback process asked respondents to rate specific behaviors and competencies identified by [Your Company Name] current leaders. These behaviors and competencies fall into 8 major dimensions of leadership.

The summary scores for each dimension shown below were calculated by averaging all respondents' scores for all of the questions within that dimension. These dimension summary scores are sorted from high to low, with the highest shown at the top. The dimensions toward the bottom may need the most development.



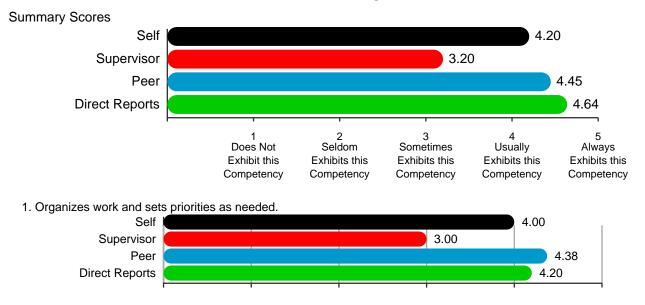
### **Average Performance Scores**

# **Gap Analysis**

The following table graphically displays the "Gap," or difference between your average rating on each competency (labeled "Self") and the average score of all other respondents (labeled "Others") who provided you with feedback. This can help you identify blind spots, or areas where you were rated more favorably by other respondents than by yourself. The Gaps for these competencies are colored in shades of green. Conversely, the graph can also help you identify your opportunities for improvement, or areas where you rated yourself higher than others did. The Gaps for these dimensions are colored in shades of green or red, the larger the Gap. Finally, if a dimension's Gap is not shaded with a specific color, it indicates an area of agreement between yourself and others.



# **Project Management**



2. Anticipates potential problems and institutes controls and contingency plans to address them.



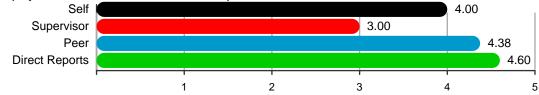
3. Regularly reviews project performance and goals.



4. Works with customers and clients to assess their needs and define project parameters.



5. Defines project outcomes based on customer requirements.

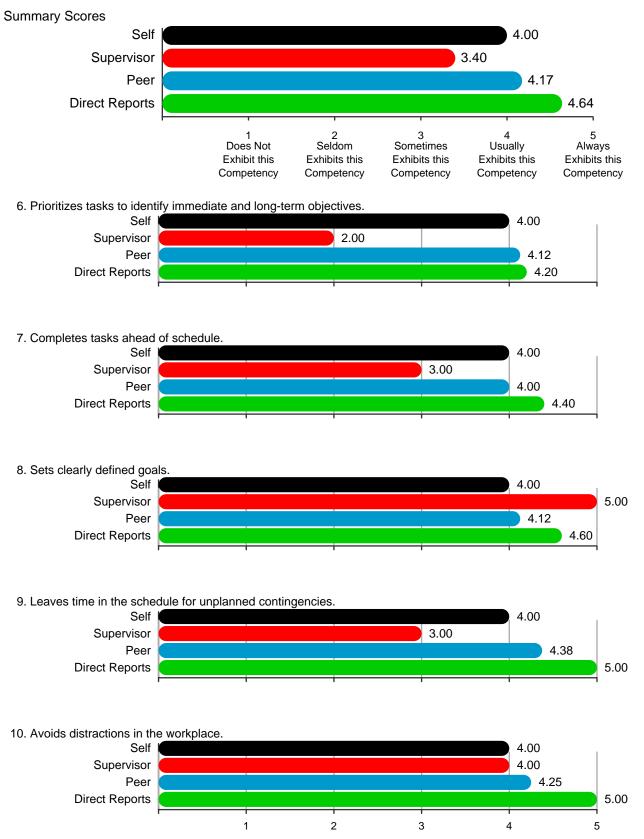


The table below shows the responses in a graphic form where the percentage of each kind of response is shown using a color from red (Does Not Exhibit this Competency) to green (Always Exhibits this Competency).

ltem	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
1. Orgar	izes work	and sets	priorities as n	eeded.				
	15	4.20	93.3	7%	67	%		27%
2. Antici	pates pote	ential probl	ems and insti	tutes controls a	nd contingency p	lans to address	them.	
	15	4.87	100.0	13%		87%		
3. Regul	arly reviev	ws project	performance	and goals.				
	15	4.27	93.3	7%	60%			33%
4. Works	s with cust	omers and	d clients to as	sess their needs	and define proj	ect parameters.		
	15	4.40	86.7	13%	33%		53%	
5. Define	es project	outcomes	based on cus	stomer requirem	ents.			
	15	4.33	93.3	7%	53%		4	0%

- I believe he is a great asset to [CompanyName] and he has grown quickly in a short period of time.
- He focuses on the customer and how best to meet their needs. He clearly explains and sets his expectations of the staff and the goals we are striving for. Great customer experience is always at the center of everything we do.
- Confidence, Attitude, Desire to learn.
- \_\_\_\_\_ is a solid performer knows his stuff.
- Crosstraining of staff will use initial extra money, but allow flexibility, from which the various departments within his scope, could ultimately benefit.
- \_\_\_\_\_ is very clear about his expectations and I appreciate this.

# **Time Management**

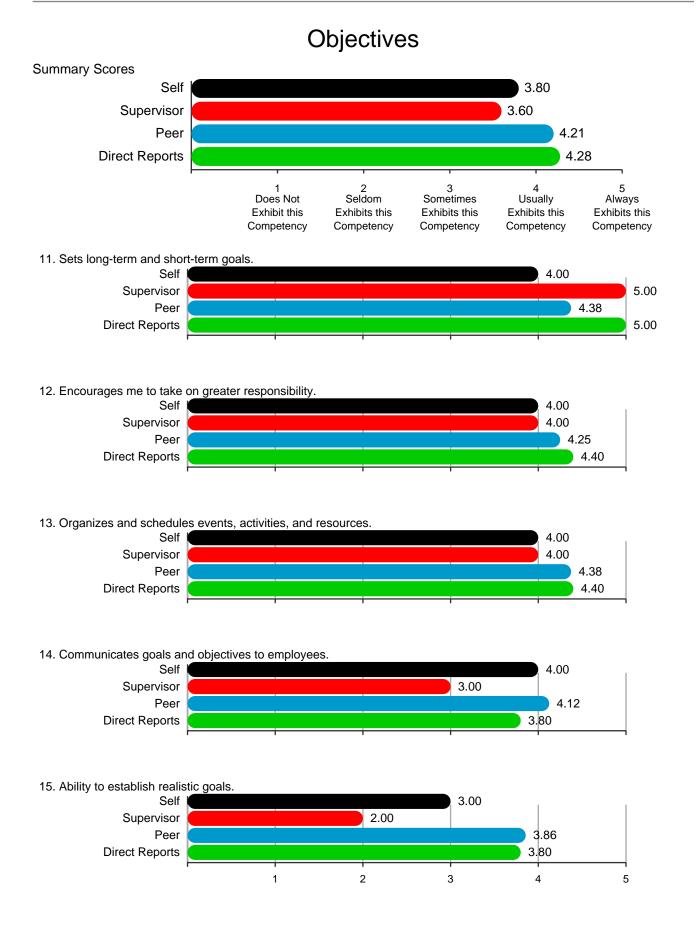


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ltem	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency		
6. Prioritizes tasks to identify immediate and long-term objectives.										
	15	4.00	80.0	7% 13%		53%		27%		
7. Com	oletes task	s ahead of	schedule.							
	15	4.07	80.0	20%		53%		27%		
8. Sets	clearly def	ined goals								
	15	4.33	93.3	7%	47%		47%			
9. Leave	es time in t	he schedu	ile for unplanr	ned contingencie	es.					
	15	4.47	93.3	7%	40%		53%			
10. Avoids distractions in the workplace.										
	15	4.47	93.3	7%	40%		53%			

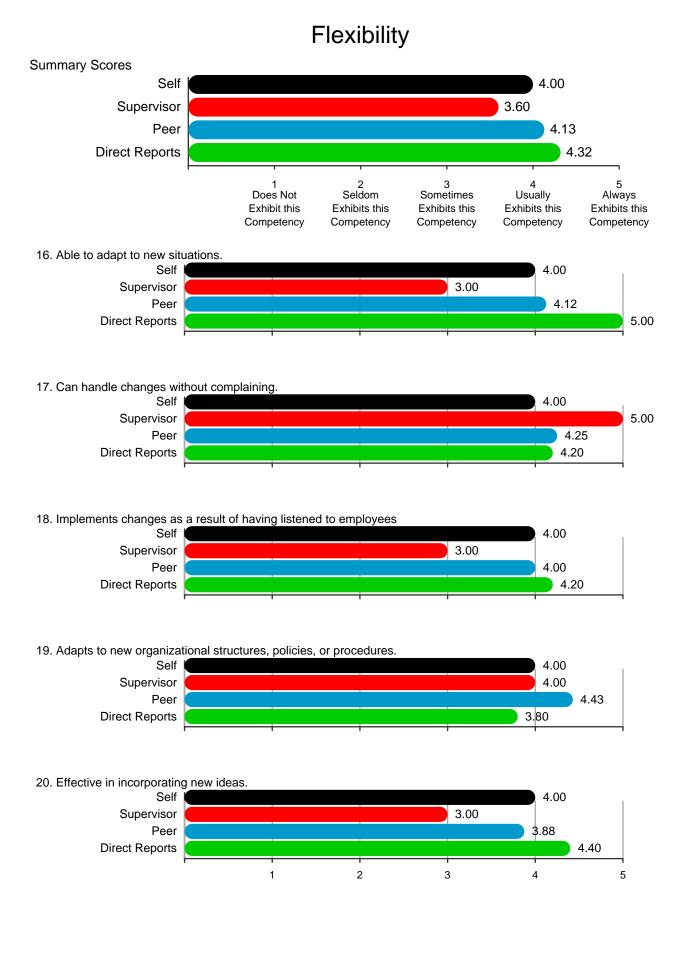
- He's a good and reliable team member.
- He makes it very clear what the expectations are and the goals stay consistent. If there is a change in focus, the reason for the change in focus or priority is clearly explained and is not done on a whim. Changes are thought out and logical.
- \_\_\_\_\_ is the right man for the job...there have been a couple of instances in which I feel that \_\_\_\_\_\_ has had tendency to lose staff or participants in his communication. To his merit, \_\_\_\_\_ will stop the conversation and clarify expectations or needs prior to moving forward.
- \_\_\_\_\_ demonstrates a high level of integrity by maintaining appropriate confidentiality while working on staff and operational issues.
- As a leader, I can clearly see that \_\_\_\_\_\_ is open to growth as he is willing to have difficult conversations with the intent of strengthening the team. I believe the areas that need improvement will develop in time, as he gains leadership experience and mentoring.
- He is open to new ideas and ways to improve the service we provide.



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11. Sets	long-term	and short-t	term goals.						
	15	4.60	100.0	40	%		60%		
12. Enco	urages me	to take or	n greater respo	onsibility.					
	15	4.27	100.0		73%			27%	
13. Orgai	nizes and	schedules	events, activit	ies, and resourc	es.				
	15	4.33	100.0		67%			33%	
14. Comr	municates	goals and	objectives to e	employees.					
	15	3.93	73.3	27%		53%		20%	
15. Ability	y to establi	sh realistio	c goals.						
	14	3.64	57.1	14%	29%	36	6%	21%	

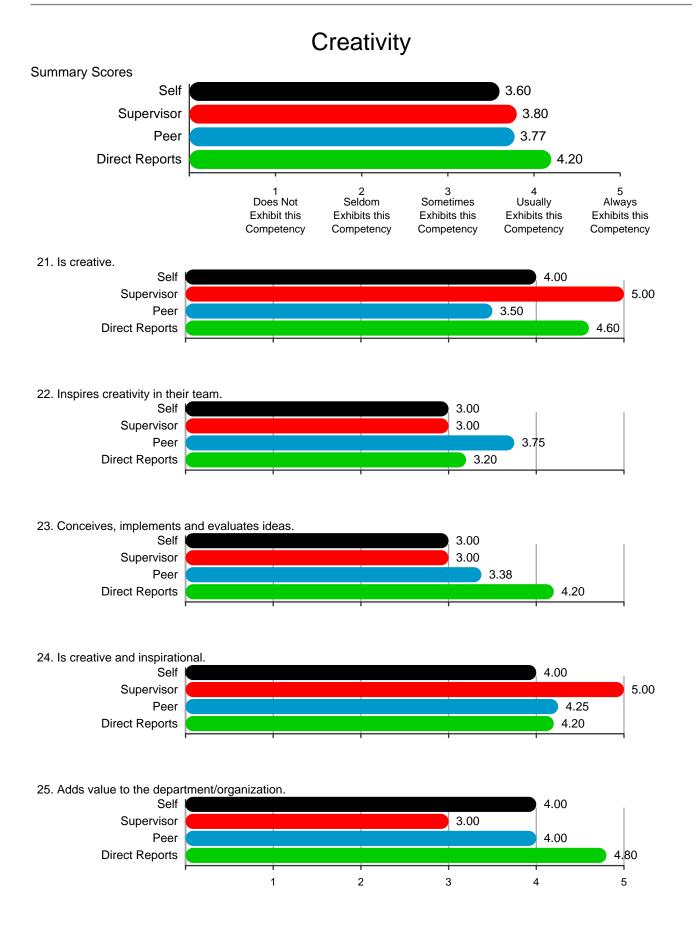
- \_\_\_\_\_ is very busy and does a good job delegating work. By delegating he provides opportunity for others to learn and grow. Sometimes the delegation comes with short notice, but \_\_\_\_\_ has confidence that the work will be done well.
- By applying vision, strategy and activation in his day to day decisions he aspires us to be the best leaders we can be.
- Takes complete ownership of role and looks for ways to assist teammates.
- Very knowledgeable and always steps up if help is needed.
- He is respected for his ability to create a culture of continuous improvement as he encourages us as leaders to constantly improve what we're doing.
- \_\_\_\_\_ could also improve his ability to work with the framework of a team. \_\_\_\_\_ might brainstorm with team members and ask for input but then will often dismiss other team members ideas.



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ltem	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency		
16. Able to adapt to new situations.										
	15	4.33	86.7	13%	40%		47%			
17. Can handle changes without complaining.										
	15	4.27	93.3	7%	60%			33%		
18. Impler	nents cha	inges as a	result of havir	ng listened to	employees					
	14	4.00	92.9	7%		86%		7%		
19. Adapt	s to new o	organizatio	nal structures	, policies, or p	procedures.					
	14	4.14	85.7	7% 7%	50	)%		36%		
20. Effect	ve in inco	rporating n	ew ideas.							
	15	4.00	66.7	7%	27%	27%	40	%		

- Appreciate \_\_\_\_\_'s dedication to making the facilities cleaner. Results are evident.
- \_\_\_\_\_ is very contentious about his team. He wants to have the best team possible and will move and motivate his team towards this end.
- Have improved on delegating to others to accomplish growth and goal attainment. Others are responsible for chairing meetings with support for difficult issues. Have begun focus and educational leadership meeting components to promote growth of that team.
- He not only takes opportunities to develop himself professionally, but also supports his staff's development, too.
- I respect \_\_\_\_\_\_ and have turned to him for advice.
- Great year of growth!

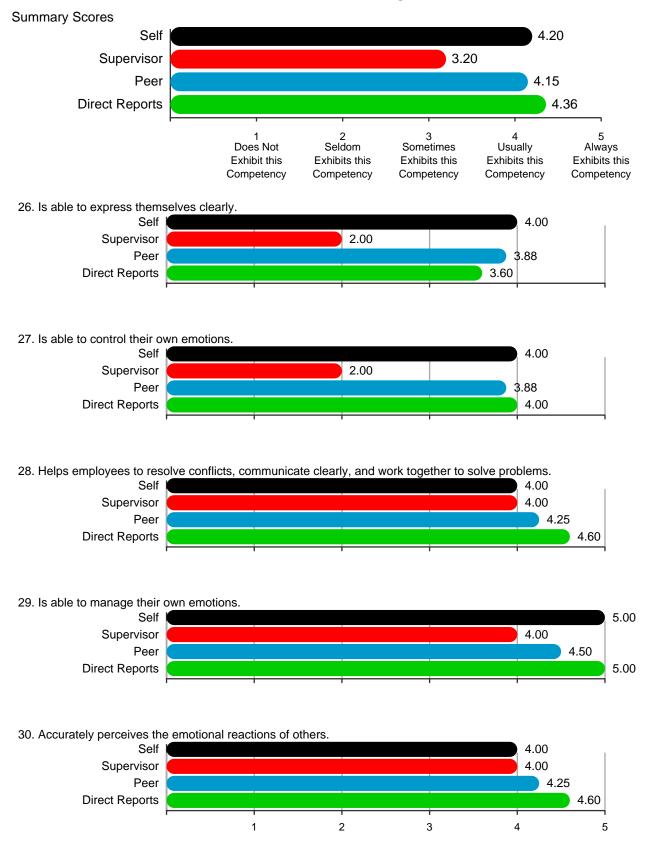


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21. Is cre	ative.							
	15	4.00	66.7	13%	20%	20%	47%	
22. Inspir	es creativi	ty in their	team.					
	15	3.47	53.3	13%	33%		47%	7%
23. Conce	eives, imp	ements a	nd evaluates i	deas.				
	15	3.60	66.7	13%	20%		60%	7%
24. Is cre	ative and i	nspiration	al.					
	15	4.27	86.7	7% 7%	40%		47%	
25. Adds	value to th	ne departn	nent/organizat	ion.				
	15	4.20	80.0	7% 13%	33%	6	47%	

- He also has always been thankful for any help that I have given his.
- \_\_\_\_\_ is actively involved in observations and demonstrates his commitment to the team. This is very much appreciated.
- \_\_\_\_\_ analyzes all situations before making a decision.
- \_\_\_\_\_ addresses questions/concerns quickly and listens to staffs' needs.
- \_\_\_\_\_ is a rock amongst the management at [CompanyName].
- Care should be taken to ensure decisions are not made in a conference room about work done by your 'frontline' staff. There have been several occasions where decisions regarding process changes were made (and implemented) without involving the staff actually doing the work in the decision making process.

# **Emotional Intelligence**

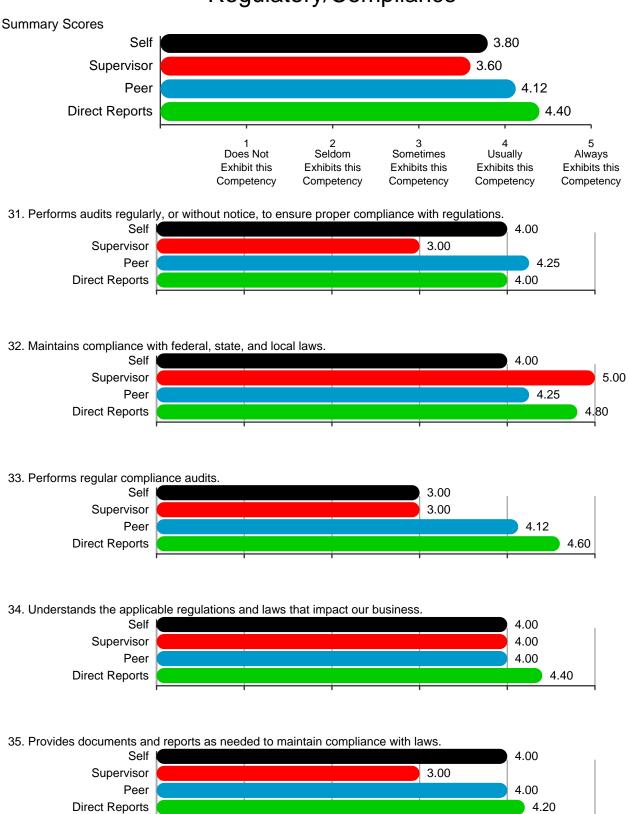


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Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	
26. Is able	e to expre	ss themse	lves clearly.					
	15	3.67	66.7	20%	13%	47%		20%
27. Is able	e to contro	ol their own	n emotions.					
	15	3.80	73.3	20%	7%	47%		27%
28. Helps	employee	es to resol	ve conflicts, co	mmunicate clea	arly, and work to	ogether to solve	problems.	
	15	4.33	86.7	13%	40%		47	%
29. Is able	e to mana	ge their ov	vn emotions.					
	15	4.67	100.0	33%			67%	
30. Accura	ately perc	eives the	emotional reac	tions of others.				
	15	4.33	100.0		67%			33%

- He is an effective communicator with his colleagues and I look forward to working with his in the years to come as we taken [CompanyName] to new levels of achievement.
- He is doing a great job of branding [CompanyName] (something that has been needed for a very long time). when he first came he had some miss steps, ie posters, pushing agenda fast etc, but has adapated to [CompanyName] and to the department, well done.
- In my opinion, \_\_\_\_\_ will grow and continue to grow to become a strong, great leader. Mentors such as yourself, the Director and our VP will help guide and develop \_\_\_\_\_.
- \_\_\_\_\_ is very focused on collaboration with other departments specifically those with which his team is involved on a routine basis.
- Shows curiosity.
- His leadership skills make me jealous and consider him a mentor on how I would want to be in that position

# Regulatory/Compliance



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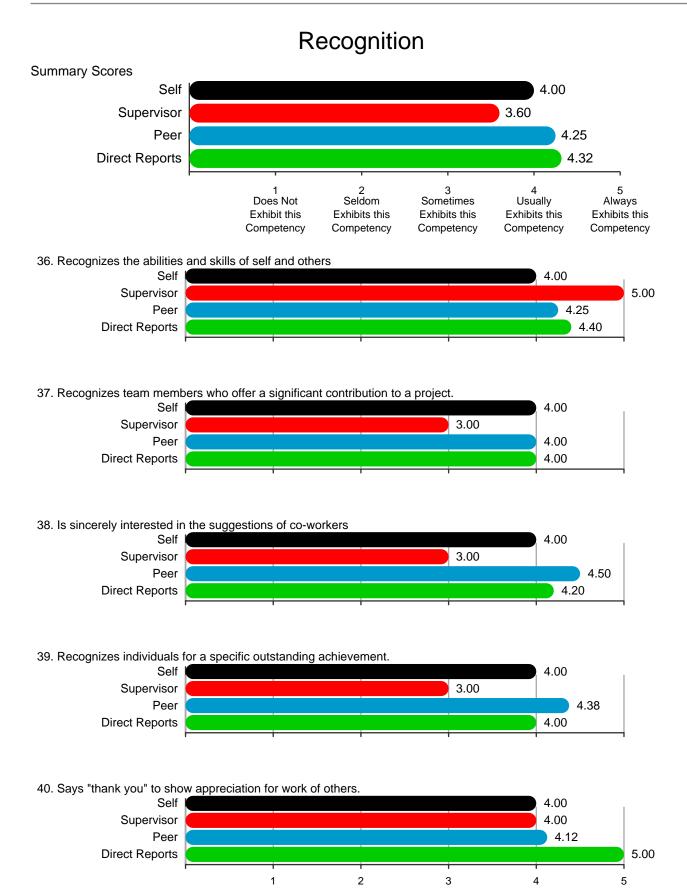
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ltem	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency		
31. Performs audits regularly, or without notice, to ensure proper compliance with regulations.										
	15	4.07	80.0	20%		53%		27%		
32. Mainta	ins comp	liance with	federal, state	, and local laws						
	15	4.47	100.0		53%		47%			
33. Perform	ns regula	ar compliar	ce audits.							
	15	4.13	80.0	20%		47%		33%		
34. Unders	stands the	e applicabl	e regulations	and laws that im	npact our busine	SS.				
	15	4.13	86.7	13%		60%		27%		
35. Provides documents and reports as needed to maintain compliance with laws.										
	15	4.00	80.0	20%		60%		20%		

- He is very supportive of us and the job we do.
- I know I can go to him with any question and he will either have an answer for me or get one the same goes for problem solving.
- Under his leadership, the department teams have become very cohesive.
- He is fair, sets a good example, and I feel that he is very honest and has a great deal of integrity.
- \_\_\_\_\_ is a great manager and has nothing but the greatest interest for his employees and customers.
- Could benefit from increasing awareness on how much influence they have on the department.



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Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usuall Exhibits Compete	this Exhibits this	
36. Reco	gnizes the	abilities a	nd skills of sel	f and others					
	15	4.33	100.0		67%			33%	
37. Reco	gnizes tea	m membe	rs who offer a	significant contr	ibution to a proj	ect.			
	15	3.93	80.0	13% 7%		53%		27%	
38. Is sind	cerely inte	rested in t	he suggestion	s of co-workers					
	15	4.27	86.7	13%	47%		40%		
39. Reco	gnizes ind	ividuals fo	r a specific out	tstanding achiev	vement.				
	15	4.13	86.7	13%		60%		27%	
40. Says "thank you" to show appreciation for work of others.									
	15	4.40	93.3	7%	47%			47%	

- \_\_\_\_\_ has done an amazing job in this new leadership role in a very short time and has full support and appreciation of the staff.
- \_\_\_\_\_ is a wonderful partner. He has been incredibly helpful as we have worked together this past year to investigate, resolve and move forward on a variety of Systems Integration issues.
- More opportunities to share knowledge with the team.
- \_\_\_\_\_\_ has been very effective with writing up the standards for operating within the department, using both
  perspectives from staff and a recent hire in order to make the standards very clear. I appreciate the way he approaches
  a problem, using Competency methods and training to provide examples for the rest of us. I really appreciate
  I
- \_\_\_\_\_ has the knowledge and skill set needed and I have complete confidence that he can move [CompanyName] forward and achieve the goals set forth.
- \_\_\_\_\_\_ does an excellent job of focusing on customer service and going above and beyond to help his internal customers, which I hope provides his with some feeling of success. While it is true that not everything can be important if everything IS important, \_\_\_\_\_\_ somehow manages to give me the attention I need, when I need it, as though my priorities are hers. I know this not humany possible given the volume of priorities in all areas of [CompanyName] but he is so effective in his role that he is able to create that atmosphere and instill confidence in the managers. \_\_\_\_\_\_ has a solid reputation for being a direct communicator and his opinion is respected in our group.

# Comments

Those who gave you feedback had the opportunity to provide additional written comments about perceived strengths and possible development areas. This section provides a consolidated list of these comments.

### What would help make you a more effective leader?

- Great to have you on the team!
- Could benefit from increasing awareness on how much influence they have on the department.
- He is an exceptionally effective communicator which enables here visions to be more easily carried out.
- Knowledge, experience, and the will to help when help is needed.
- Become more aware of the impact you have on teammates. Encourage the team to take ownership and lead instead of doing everything for everyone.
- Help subordinates grow by challenging them to solve a problems instead of providing the answers.

### What do you like best about working with this individual?

- He consistently involves employees in shared decision making.
- I think \_\_\_\_\_\_ should learn to be more concise and focused in his comments. He can consume a lot of meeting time with commentary that is lengthy and not always on point.
- \_\_\_\_\_ is a great leader. He is very easy to approach and always takes a neutral stand when dealing with conflict.
- I am so proud of his for going for his Masters's degree. I consider it an honor to have his as my manager.
- \_\_\_\_\_ has been excellent about obtaining feedback and our opinions about system and program changes.
- \_\_\_\_\_ is smart, detailed and committed. I appreciate having his on our team.

### What do you like least about working with this individual?

- \_\_\_\_\_ has been using more shared decision making and has allowed the department to enact recommendations that he personally may not have agreed with. That gave him a lot of credibility with staff and I think will help us to continue to move forward and up as a department.
- · Brings an exorbitant amount of positive energy to the team. It's very inspiring.
- He tends to ask for feedback in group settings, such as Core Competencies, where people are afraid to speak up or do not want to seem disrespectful.
- \_\_\_\_\_ did a great job with the new employee program development and he should be proud of his accomplishments.
- \_\_\_\_\_ is someone I have immense respect for. He is someone that I can turn to if I am having problems or concerns. Whenever I have concerns or frustrations, I feel that I can always ask \_\_\_\_\_\_ and get an honest response.
- \_\_\_\_\_ has worked collaboratively with the Marketing, HR, Operations and Risk departments and many others while preparing for several transitions.

### What do you see as this person's most important leadership-related strengths?

- He can ask a question and truly listen to the answer before giving feedback.
- He also provided valuable input on making a hiring decision about an individual who offered great potential but lacked experience.
- I believe \_\_\_\_\_\_ has done a very good job in developing his team members and providing guidance for the respect growth
  of each person. While his time is precious, he is always open to discussing a problem. I really like working with \_\_\_\_\_\_
  and I apppreciate his style and understanding and support of the work that I do.
- \_\_\_\_\_ is especially consistent in communicating in a clear and understandable way. I know what is expected of me and am given the tools to succeed and excel.
- He inspires loyalty and determination to do the best and be the best to the extent of each individuals capabilities.
- Too many changes that are not needed at a department our size. Not enough input from current staff in decision making.

## What do you see as this person's most important leadership-related areas for improvement?

- He also works to build and maintain community connections with local law enforcement and other emergency responders.
- \_\_\_\_\_ is one of the most hones, ethical individuals I have ever met. I always trust him to make the right decisions for our unit.
- Is sincerely a role model for everything one would look for in a role model as a team member.
- \_\_\_\_\_ leads by example.
- \_\_\_\_\_ is someone I have immense respect for. He is someone that I can turn to if I am having problems or concerns. Whenever I have concerns or frustrations, I feel that I can always ask \_\_\_\_\_ and get an honest response.
- He make sure the team effort not only succeed on paper.

## Any final comments?

- \_\_\_\_\_ is a "One of a kind" He is a great manager.
- He understands our job and works with us to improve our productivity while being concerned with our job satisfaction.
- He is very collaborative and always attempts to work with others.
- \_\_\_\_\_ has an incredible vision for our organization's strategy and improvement efforts.
- He is highly engaged in his work and passionate about connecting with others in a meaningful way.
- I think he is the kind of manager our department has needed and will continue to need.