

Feedback Results
Your CompanyName Here
2024

Sample Employee

# Introduction

# What you will find in this report

This report contains the results of the feedback collected for you. These results are presented to help you identify your strengths, areas for development, and areas where your ratings may diverge with individuals providing you feedback.

We hope that you remember from your own experience how difficult it can be to provide others with this type of feedback, be open to considering their opinions, and be willing to use their feedback in your development.

## Goals of the 360 Degree Feedback

Multi-Source Feedback presents a more complete picture of an individual's behavior and performance by drawing information from different perspectives within the work environment. It gives recipients a resource to guide their development, and reviewers' additional input.

Feedback from multiple sources helps you in several ways, including increasing awareness of your strengths, how you are perceived by others in different roles, and providing input for your professional development.

# **Receiving Feedback**

Receiving feedback is a tremendous opportunity to discover how you are perceived by others which may be similar or dissimilar to how you perceive yourself. It is important to reflect on your feedback as a tool to help you set specific goals for professional development. This can be done when you see the feedback as it is, a perspective on where you may improve your performance and working relationships. It is important to realize that seeking and receiving constructive feedback is the only way we can see our "blind spots." This feedback may help us to understand the negative impact our actions may unintentionally have on others.

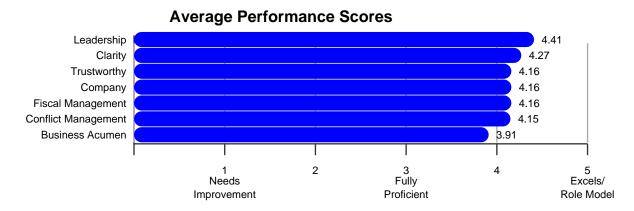
#### What to Do with Your Feedback

Use your feedback to help you develop awareness and set goals for developing your effectiveness. This can be done if you see the feedback as multiple perspectives on where you are already strong or can improve in the defined areas of effectiveness.

# **Summary**

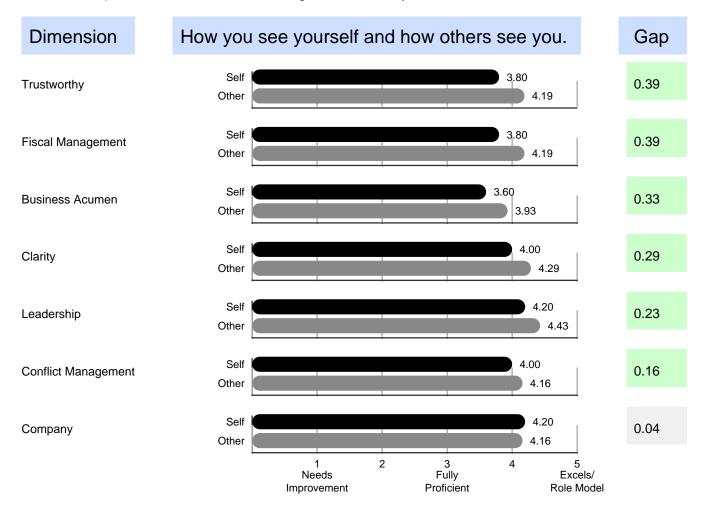
The questionnaire items used in this feedback process asked respondents to rate specific behaviors and competencies identified by [Your Company Name] current leaders. These behaviors and competencies fall into 7 major dimensions of leadership.

The summary scores for each dimension shown below were calculated by averaging all respondents' scores for all of the questions within that dimension. These dimension summary scores are sorted from high to low, with the highest shown at the top. The dimensions toward the bottom may need the most development.



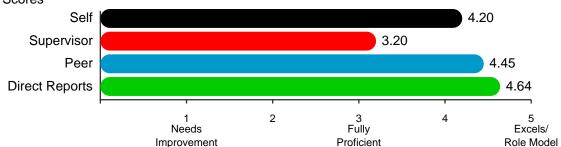
# **Gap Analysis**

The following table graphically displays the "Gap," or difference between your average rating on each competency (labeled "Self") and the average score of all other respondents (labeled "Others") who provided you with feedback. This can help you identify blind spots, or areas where you were rated more favorably by other respondents than by yourself. The Gaps for these competencies are colored in shades of green. Conversely, the graph can also help you identify your opportunities for improvement, or areas where you rated yourself higher than others did. The Gaps for these dimensions are colored in shades of red. The darker the shade of green or red, the larger the Gap. Finally, if a dimension's Gap is not shaded with a specific color, it indicates an area of agreement between yourself and others.



# Leadership





1. Is a highly effective supervisor.



2. Able to organize the work of others.



3. Motivates and challenges employees to attain a shared vision.



4. Demonstrates leadership and courage in critical situations.

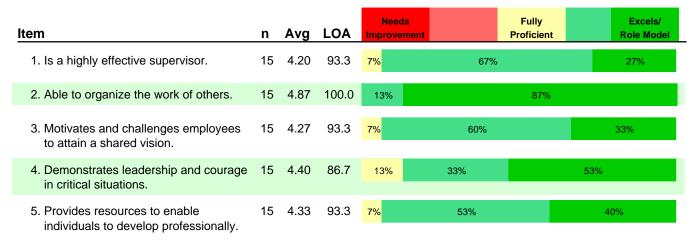


5. Provides resources to enable individuals to develop professionally.



## Level of Skill

The table below shows the responses in a graphic form where the percentage of each kind of response is shown using a color from red (Needs Improvement) to green (Excels/ Role Model).

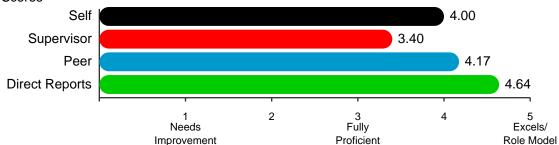


# Comments:

- \_\_\_\_\_\_ demonstrates respect, a calm personality and technical expertise that make him a role model for others in the organization.
- \_\_\_\_\_ is deeply invested in the Labor and Delivery unit and it is obvious that his focus is in making it the top choice for customers and employees.
- He encourages teammates more as a peer than a coach.
- \_\_\_\_\_ appears engaged, focused on improvement, and bettering the organization. He collaborates with other leaders and his staff to drive increases in service and efficiency. I feel like my team's needs are met and \_\_\_\_ will respond to any escalation request or need for strategic planning positively and effectively.
- Is very forward thinking and has the best interest of the company & the individual. Is approachable and an active listener.
- He has been very effective out in the community and my contacts there have really appreciated his work with the Chamber and Rotary.

# Clarity





6. Avoids stating unclear or conflicting goals.



7. Seeks to reduce ambiguity in messaging and documents.



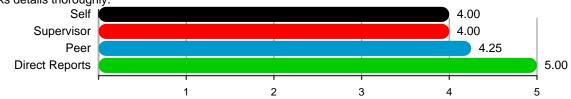
8. Clarifies problems and their causes to help employees correct them.



9. Writes clear job descriptions for positions in the organization.



10. Checks details thoroughly.



# **Level of Skill**

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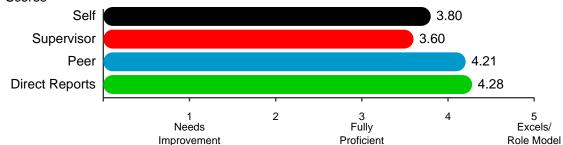
Item	n	Avg	LOA	Needs Improvement		Fully Proficient	Excels/ Role Model		
Avoids stating unclear or conflicting goals.	15	4.00	80.0	7% 13%	5	3%	27%		
<ol><li>Seeks to reduce ambiguity in messaging and documents.</li></ol>	15	4.07	80.0	20%	53%		27%		
Clarifies problems and their causes to help employees correct them.	15	4.33	93.3	7%	47%		47%		
<ol><li>Writes clear job descriptions for positions in the organization.</li></ol>	15	4.47	93.3	<mark>7%</mark>	40%	3%			
10. Checks details thoroughly.	15	4.47	93.3	<mark>7%</mark> 40%		5	53%		

# Comments:

- \_\_\_\_\_ communicates his expectations of the team well and involves them in the process improvement plans.
- He has taken his team to the next level.
- Sometimes difficult to understand what is being asked. Provide more clarity.
- \_\_\_\_\_ handles every situation in a professional manner and he responds promptly to requests.
- He is quick to remind others, when needed why we are really here.
- He is confident in decision making, thoughtful in response to difficult questions and direct when the conversation requires.

# Trustworthy





11. Takes care to maintain confidential information.



12. Is trustworthy; is someone I can trust.



13. Demonstrates congruence between statements and actions.



14. Demonstrates a sense of responsibility and commitment to public trust.



15. Is a person you can trust.



## Level of Skill

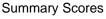
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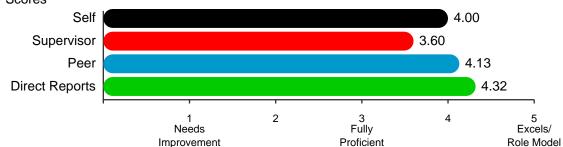


## Comments:

- I admire his ability to think constructively and to always wanting to make sure what he is doing is the right thing and yet open to small tests of change, when warranted.
- \_\_\_\_\_ is a wonderful partner. He has been incredibly helpful as we have worked together this past year to investigate, resolve and move forward on a variety of Systems Integration issues.
- \_\_\_\_\_ has many responsibilities and at times needed direction is delayed as he sorts through his priorities. Responses via email can be slow, delaying action on my part while I wait direction.
- Increase in confidence. Being willing to lean into the uncomfortable.
- Over the past year I've noticed that \_\_\_\_\_ doesn't seem to be as focused or organized as he used to be, that causes us to continue to scramble to meet deadlines. I've noticed in meeting he's too preoccupied with his phone and this causes the leader of the meeting to repeat his/her self.
- \_\_\_\_\_ has brought a level of professionalism and marketing still to our team that we desperately needed. We are glad to have his direction, talent and enthusiasm.

# **Conflict Management**





16. Deals effectively with employee grievances.



17. Helps employees to think through alternative ways to resolve conflict situations.



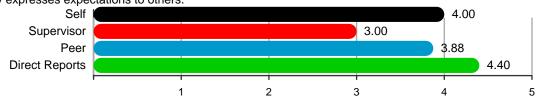
18. Assists team members by helping them see the other point of view.



19. Discusses conflict situations with supervisor.



20. Clearly expresses expectations to others.



## Level of Skill

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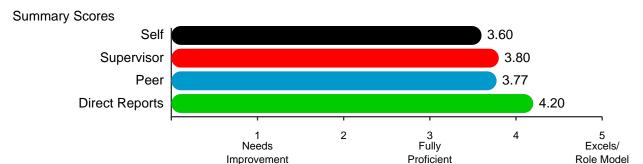


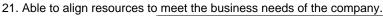
#### Comments:

•	He has inspired a new meaning of professionalism in the time he has spent here and can be counted on to advocate
	for the profession in all he says and does.

- \_\_\_\_\_ is a great role model and leader. Others could learn from his style.
- \_\_\_\_\_ is a strategic thinker able to understand what result the organization is trying to achieve and how to achieve those results.
- He works diligently with our supplier to ensure the inventory is cost effective.
- \_\_\_\_\_ is very knowledgeable, honest, and consistent in his leadership decisions.
- Care should be taken to ensure decisions are not made in a conference room about work done by your 'frontline'
  staff. There have been several occasions where decisions regarding process changes were made (and implemented)
  without involving the staff actually doing the work in the decision making process.

# **Business Acumen**







# 22. Understands complex issues and problems.



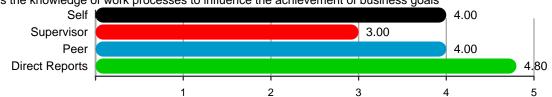
# 23. Considers impact of actions on other areas of the organization.



# 24. Effectively develops and uses resources (people, time, money, supplies, equipment, and space) to improve organizational performance

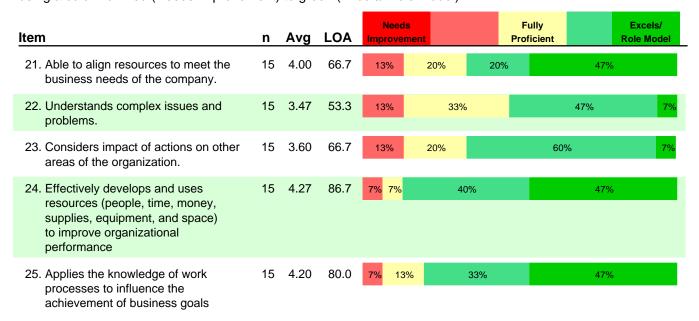


# 25. Applies the knowledge of work processes to influence the achievement of business goals



## Level of Skill

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#### Comments:

• By looking outward and focusing on the needs of our community as well as best practices in other organizations, he aims to meet the needs of our customers and staff both today and in our future.

• \_\_\_\_\_ is not my manager but have worked with him quite a bit recently and have gained a lot of respect for his knowledge of contracts.

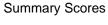
\_\_\_\_\_ has an opportunity to communicate more courteously when having to move through the bureaucracy
within our organization, e.g. planning and program directives or policies and procedures.

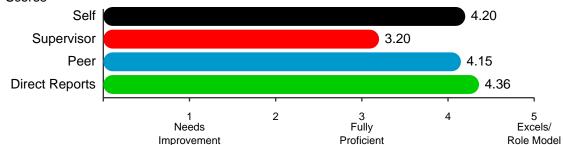
• \_\_\_\_\_'s management style is excellent.

• He is not perfect and will be the first one to admit that, he has made mistakes and it is usually himself that realizes he has made a mistake and will make every effort to adjust his behavior or rectify the mistake the best he can. He has been open and honest and has carried us through rough times already.

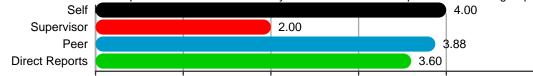
Appreciate \_\_\_\_\_\_'s dedication to making the facilities cleaner. Results are evident.

# Company





26. Understands how decisions impact other business units beyond their immediate department of work group.



27. Follows existing procedures and processes.



28. Understands the "basics" as to how [Company] functions/operates.



29. Impresses upon others the important aspects of [Company].

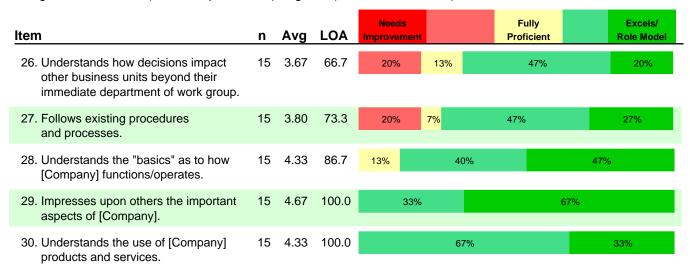


30. Understands the use of [Company] products and services.



## Level of Skill

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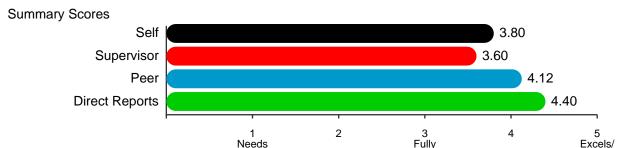


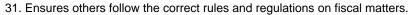
## Comments:

• \_\_\_\_\_\_'s technical skills have been improving steadily, but should focus on continual learning and involved content experts where necessary.

- He is very astute, proactive in problem solving, and a great team member.
- Ask questions to understand what is being asked. Confidence can be a double edged sword so be careful in making conclusions when unclear.
- \_\_\_\_\_ is a reliable and valued colleague. He is collaborative, respectful and professional with his team members and customers outside the organization.
- He has used his Core Competency learnings this well this year, and is an inspiration for others to adapt to the Organizational Competency ideals.
- \_\_\_\_\_ does an excellent job in his role.

# Fiscal Management





Improvement



Proficient

Role Model

# 32. Develops budgets and plans for various programs and initiatives.



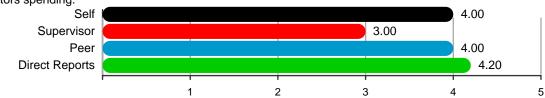
# 33. Provides budgeting and accounting support to the Company.



# 34. Keeps excellent records for financial transparency.







# Level of Skill

The table below shows the responses in a graphic form where the percentage of each kind of response is shown using a color from red (Needs Improvement) to green (Excels/ Role Model).

Item	n	Avg	LOA	Needs Improvemen	ıt	Fully Proficient		Excels/ Role Model	
31. Ensures others follow the correct rules and regulations on fiscal matters.	15	4.07	80.0	20%		53%		27%	
32. Develops budgets and plans for various programs and initiatives.	15	4.47	100.0		53%		47%	6	
Provides budgeting and accounting support to the Company.	15	4.13	80.0	20%	47%		33%		
34. Keeps excellent records for financial transparency.	15	4.13	86.7	13%	60	60%		27%	
35. Monitors spending.	15	4.00	80.0	20%		60%		20%	

## Comments:

•	is an amazing manager	. на	MANITINAL	/ cares	ahout	hie	etatt
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- \_\_\_\_\_\_ is a strong leader and passionate about his customers, staff and safety.
- Have improved on delegating to others to accomplish growth and goal attainment. Others are responsible for chairing
  meetings with support for difficult issues. Have begun focus and educational leadership meeting components
  to promote growth of that team.
- His goals are firm and realistic- his expectations for excellence do not change based upon current climate, but rather
  he challenges himself and his team members to operate more effectively, with Core Competency resources in times
  of change. He allows for innovation and autonomy and encourages the professional development and pursuit of career
  advancement for the members of his team.
- \_\_\_\_\_ is a professional, motivated, and respected leader. He is able to engage his staff with clear expectations and leads by example.
- Seems willing to collaborate with other departments but feels as if he is over protective when approached about issues
  involving his team or processes.

# **Comments**

Those who gave you feedback had the opportunity to provide additional written comments about perceived strengths and possible development areas. This section provides a consolidated list of these comments.

W	hat would help make you a more effective leader?
•	is a professional, motivated, and respected leader. He is able to engage his staff with clear expectations and leads by example.  His great communication style allows him to draw in floor staff, other departments and individuals easily.  has many responsibilities and at times needed direction is delayed as he sorts through his priorities. Responses via email can be slow, delaying action on my part while I wait direction.  excels at customer service and keeping our team focused on the customer.  I enjoy working with I feel he is honest and has a desire to see improvement in the organization as a whole. His area is unique which, at times, allows to give a whole new perspective on a subject.  The work is accomplishing with the System is truly impressive. Coordinating large and disparate groups of managers is no easy task.
W	hat do you like best about working with this individual?
•	recently had experience of making remarks w/o thinking about perception of others. In the future this type of behavior should be of primary importance.  demonstrates his passion of taking great care of the customers and focuses his team to ensure they are demonstrating excellent customer service.  is a very effective leader and a role model for other leaders.  His leadership skills make me jealous and consider him a mentor on how I would want to be in that position He also does a good job of seeking out talent within our organization and making the best use of our current employees' strengths.  's leadership far exceeds the expectations of this organization and is a style that should be recognized.
W	hat do you like least about working with this individual?
•	I like that he challenges me.  He always has the customer's best interest in mind, and because he is so highly engaged, it carries over to his staff.
W	hat do you see as this person's most important leadership-related strengths?
•	has been an excellent addition to our department. Having a positive, supportive director has helped increase staff engagement.  is decisive, protective, engaged and is excellent at providing direction without micro-managing.  Charts progress and makes timely interventions to ensure desired outcomes are achieved.  By applying vision, strategy and activation in his day to day decisions he aspires us to be the best leaders we can be.  is very responsive and provides great support service.
-	has the talent to use different Leadership styles to fit the situation

# What do you see as this person's most important leadership-related areas for improvement? \_\_\_\_\_\_ promotes and encourages teambuilding throughout the entire department. Is dedicated, selfless, trustworthy and focused on the big picture. He exhibits vision, compassion and high integrity in all of his work. \_\_\_\_\_\_ excels at looking at other people's strengths and building upon them for the good of the department. He is truly dedicated to doing a good job, by helping us do a good job. \_\_\_\_\_ can help us all by setting that expectation as we work as teams and in 1 on 1's. Any final comments? \_\_\_\_\_ had a particularly challenging year with one individual. He remained professional and focused on making sure his customers were serviced despite the disruption caused by the staff member. I admire his ability to think constructively and to always wanting to make sure what he is doing is the right thing and yet open to small tests of change, when warranted. \_\_\_\_\_ maintains a high level of integrity in all his interactions, and inspires the same in all his paid and volunteer staff. \_\_\_\_\_ maintains a flow of the department.

He is a great manager and person to work for/with.

departments/units or affiliated groups.

• Lean on team to help reduce burden and establish clear expectations.