

Feedback Results Your CompanyName Here 2024

Sample Employee

Results Generated by HR-Survey March 2024

Introduction

What you will find in this report

This report contains the results of the feedback collected for you. These results are presented to help you identify your strengths, areas for development, and areas where your ratings may diverge with individuals providing you feedback.

We hope that you remember from your own experience how difficult it can be to provide others with this type of feedback, be open to considering their opinions, and be willing to use their feedback in your development.

Goals of the 360 Degree Feedback

Multi-Source Feedback presents a more complete picture of an individual's behavior and performance by drawing information from different perspectives within the work environment. It gives recipients a resource to guide their development, and reviewers' additional input.

Feedback from multiple sources helps you in several ways, including increasing awareness of your strengths, how you are perceived by others in different roles, and providing input for your professional development.

Receiving Feedback

Receiving feedback is a tremendous opportunity to discover how you are perceived by others which may be similar or dissimilar to how you perceive yourself. It is important to reflect on your feedback as a tool to help you set specific goals for professional development. This can be done when you see the feedback as it is, a perspective on where you may improve your performance and working relationships. It is important to realize that seeking and receiving constructive feedback is the only way we can see our "blind spots." This feedback may help us to understand the negative impact our actions may unintentionally have on others.

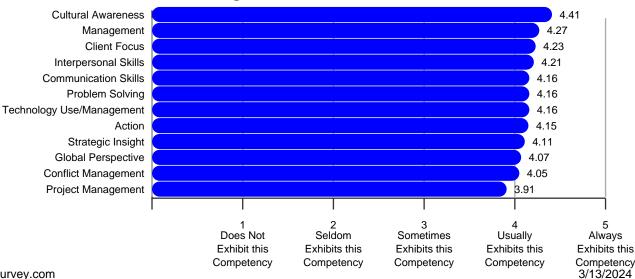
What to Do with Your Feedback

Use your feedback to help you develop awareness and set goals for developing your effectiveness. This can be done if you see the feedback as multiple perspectives on where you are already strong or can improve in the defined areas of effectiveness.

Summary

The questionnaire items used in this feedback process asked respondents to rate specific behaviors and competencies identified by [Your Company Name] current leaders. These behaviors and competencies fall into 12 major dimensions of leadership.

The summary scores for each dimension shown below were calculated by averaging all respondents' scores for all of the questions within that dimension. These dimension summary scores are sorted from high to low, with the highest shown at the top. The dimensions toward the bottom may need the most development.



Average Performance Scores

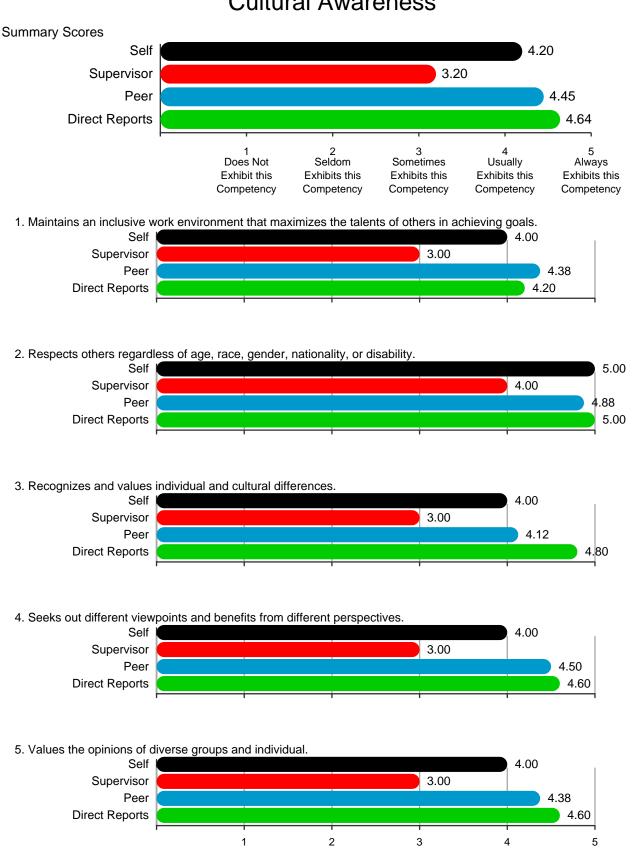
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Gap Analysis

The following table graphically displays the "Gap," or difference between your average rating on each competency (labeled "Self") and the average score of all other respondents (labeled "Others") who provided you with feedback. This can help you identify blind spots, or areas where you were rated more favorably by other respondents than by yourself. The Gaps for these competencies are colored in shades of green. Conversely, the graph can also help you identify your opportunities for improvement, or areas where you rated yourself higher than others did. The Gaps for these dimensions are colored in shades of green or red, the larger the Gap. Finally, if a dimension's Gap is not shaded with a specific color, it indicates an area of agreement between yourself and others.



Cultural Awareness



The table below shows the responses in a graphic form where the percentage of each kind of response is shown using a color from red (Does Not Exhibit this Competency) to green (Always Exhibits this Competency).

ltem	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
1. Mainta	ains an ind	clusive wo	ork environmen	t that maximize	s the talents of c	others in achievi	ng goals.	
	15	4.20	93.3	7%	67	%		27%
2. Respe	ects others	s regardle	ss of age, race	e, gender, natior	nality, or disabilit	у.		
	15	4.87	100.0	13%		87%		
3. Recog	nizes and	l values ir	ndividual and c	ultural differenc	es.			
	15	4.27	93.3	7%	60%			33%
4. Seeks	out differ	ent viewp	oints and bene	fits from differe	nt perspectives.			
	15	4.40	86.7	13%	33%		53%	
5. Value	s the opin	ions of div	verse groups a	nd individual.				
	15	4.33	93.3	7%	53%		40)%

- A willingness and flexibility to pitch in help where needed is important.
- He is fair but firm, he sees the good/bad in people and knows how to handle situations appropriately.
- I think ______ should learn to be more concise and focused in his comments. He can consume a lot of meeting time with commentary that is lengthy and not always on point.
- He has some challenges ahead, but as far as I can tell, we ALL want him to keep plugging away; he has our support!
- Not many people can be as well rounded, as these qualities require completely different skill sets.
- _____ has improved in all of the areas identified as needing improvement. However staff report that he can still be difficult at times.

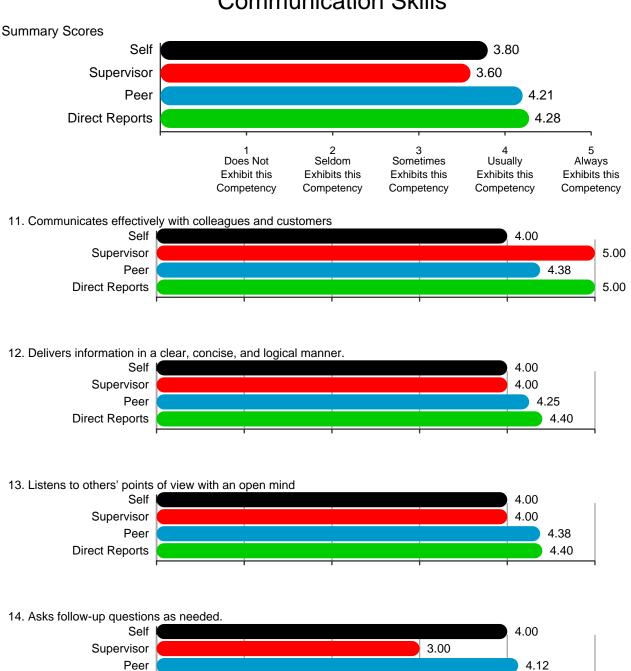


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ltem	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
6. Keep	staff infori	med about	what is happ	ening in the cor	npany			
	15	4.00	80.0	7% 13%		53%		27%
7. Makes	s you feel	enthusiast	ic about your	work				
	15	4.07	80.0	20%		53%		27%
8. Sets a	an exampl	e for other	s to follow					
	15	4.33	93.3	7%	47%		47%	
9. Is read	dy to offer	help						
	15	4.47	93.3	7%	40%		53%	
10. Deleg	ate tasks	effectively						
	15	4.47	93.3	7%	40%		53%	

- _____ knows his team very well and is gaining the same knowledge in regards to his team
- He always involves others in decisions ensuring a well rounded approach.
- _____ has been a strong leader at [CompanyName] for many years, and he will be missed.
- When in need, he picks the appropriate person to conquer a task, project, initiative or strategy.
- Seek feedback from everyone at least once a month to assist in growing relationship.
- _____ has good knowledge and awareness of the strengths and talents within the organization.

Communication Skills





1

2

3

Direct Reports

5

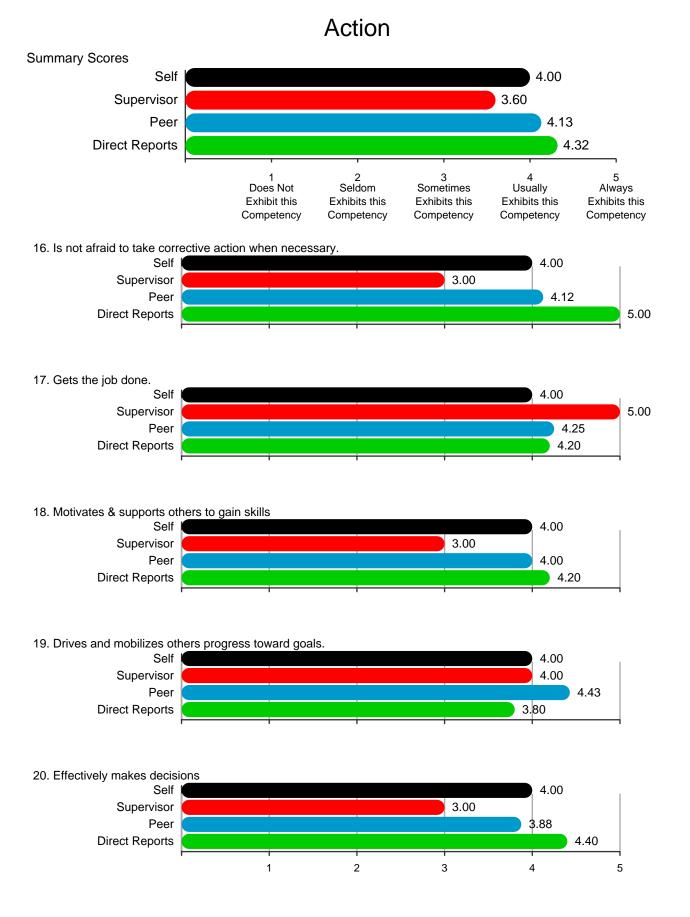
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ltem	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
11. Comm	unicates	effectively	with colleague	es and customer	S			
	15	4.60	100.0	40'	%		60%	
12. Deliver	s informa	ation in a c	lear, concise,	and logical man	ner.			
	15	4.27	100.0		73%			27%
13. Listens	to other	s' points of	view with an	open mind				
	15	4.33	100.0		67%			33%
14. Asks fo	ollow-up	questions a	as needed.					
	15	3.93	73.3	27%		53%		20%
15. Able to	deliver p	oresentatio	ns.					
	14	3.64	57.1	14%	29%	31	6%	21%

- _____ does routinely demonstrate and encourage collaboration with other departments, but sometimes all of the information does not make it through the whole team or those involved. this has improved but can use a little more work on the consistant side of it.
- _____ needs to remove himself from the day-to-day operations of the department and take a bigger picture role, not directing the actions of staff which doesn't give them the opportunity to understand the issues and develop approaches.
- _____ has the talent to use different Leadership styles to fit the situation.
- He is all the above and more, have never worked with a more engaged leader. His shoes will be difficult to fill.
- He removes barriers so that we can do our job to the best of our ability.
- He has made my job so much easier just having him in the facility and present to field questions/work related issues.



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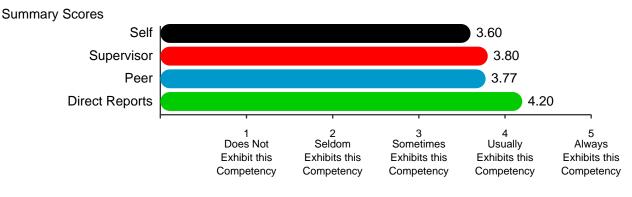
ltem	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
16. Is not	afraid to t	ake correc	tive action wh	nen necessary.				
	15	4.33	86.7	13%	40%		47%	
17. Gets t	he job do	ne.						
	15	4.27	93.3	7%	60%			33%
18. Motiva	ates & sup	ports othe	rs to gain skil	lls				
	14	4.00	92.9	7%		86%		7%
19. Drives	and mob	ilizes othe	rs progress to	ward goals.				
	14	4.14	85.7	7% 7%	509	%		36%
20. Effect	ively make	es decisior	าร					
	15	4.00	66.7	7% 27	7%	27%	40	%

Comments:

- He challenges the executive leadership group to play an active part in implementing and evaluating improvements.
- ______ always makes decisions based on what is best for the department or organization.
- ______ is a role model for Transformational Leadership. He exceeds all of the above elements of performance by modeling his expertise in his decision making, expectations, professionalism, communication, engagment by setting the bar high. As an operational manager I respect ______ as a visionary who pushes me further than I feel comfortable. Without him I might be too cautious to forge ahead. He has accomplished more in his 4 years as director of SCI than I have wittnessed in the last 30 years.
- Take charge without feeling like you need approval.
- I have only worked under ______ for a short time but I am impressed often at his excellent leadership skills and ability to guide his staff under the competency model.
- _____ is a great asset to our department. He is always available when issues arise & help is needed to solve problems.

11

Project Management



21. Works with customers and clients to assess their needs and define project parameters.



22. Organizes work and sets priorities as needed.



23. Regularly reviews project performance and goals.



24. Responds quickly and appropriately to unforeseen problems.



25. Inspires others to accomplish goals and objectives.

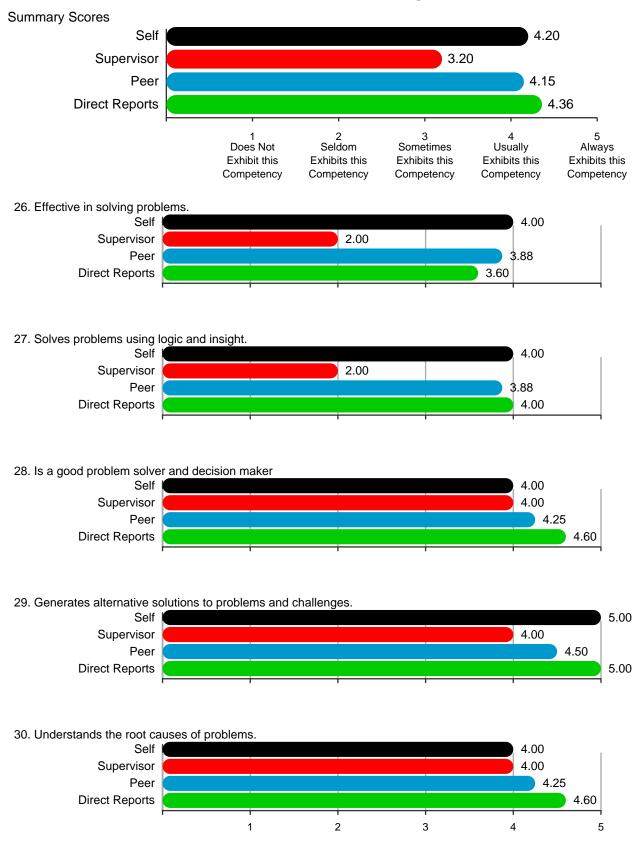


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21. Works	with cust	omers and	I clients to ass	sess their need	ls and define pro	ject paramete	ers.	
	15	4.00	66.7	13%	20%	20%	47%	
22. Organi	izes work	and sets p	priorities as ne	eded.				
	15	3.47	53.3	13%	33%		47%	7%
23. Regula	arly review	vs project	performance a	and goals.				
	15	3.60	66.7	13%	20%		60%	7%
24. Respo	nds quick	ly and app	propriately to u	unforeseen pro	blems.			
	15	4.27	86.7	7% 7%	40%		47%	
25. Inspire	s others t	to accomp	lish goals and	objectives.				
	15	4.20	80.0	7% 13%	33%		47%	

- ______has been an asset to [CompanyName]. He has been fully engaged in our Mission, Vision and True North Focus Areas. I have been impressed with his ability bring about process improvements through his direction and guidence to develope and engage the telecommunication staff in this area. He has made staff aware of their expectations, through email, one on one, performance reviews, staff and committee meetings.
- We have a very strong team in finance. There has been significant turnover but the efforts ______ and I have put into staff engagement have been significant. These should be weaved into our evaluations.
- He is all the above and more, have never worked with a more engaged leader. His shoes will be difficult to fill.
- Team player who gets it. Not afraid of making tough decisions or having tough conversations. He can do it all.
- He always has the customer's best interest in mind, and because he is so highly engaged, it carries over to his staff.
- His goals are firm and realistic- his expectations for excellence do not change based upon current climate, but rather he challenges himself and his team members to operate more effectively, with Core Competency resources in times of change. He allows for innovation and autonomy and encourages the professional development and pursuit of career advancement for the members of his team.

Problem Solving

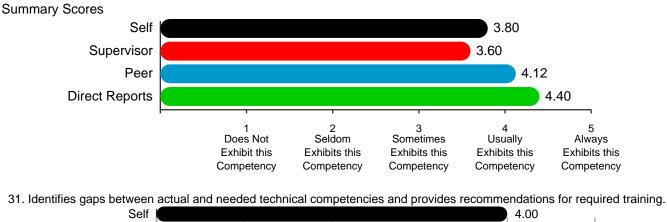


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26. Effec	tive in solv	ing proble	ems.					
	15	3.67	66.7	20%	13%	47%		20%
27. Solve	es problem	s using lo	gic and insight					
	15	3.80	73.3	20%	7%	47%		27%
28. ls a g	good proble	m solver	and decision m	naker				
	15	4.33	86.7	13%	40%		47%	
29. Gene	erates alter	native sol	utions to proble	ems and challer	nges.			
	15	4.67	100.0	33%			67%	
30. Unde	erstands the	e root cau	ises of problem	IS.				
	15	4.33	100.0		67%			33%

- _____ has made great visible improvements in his roles of communication, teamwork and engagement. He is creating a great presence in his position currently.
- _____ demonstrates a high level of integrity by maintaining appropriate confidentiality while working on staff and operational issues.
- _____ makes great hiring choices. he is clear on what needs to be done.
- _____ is not my manager but have worked with him quite a bit recently and have gained a lot of respect for his knowledge of contracts.
- ______ is a very strong leader. His straight-forward, no-nonsense style has proven to be exactly what this department (and the organization as a whole) needs. One of the key attributes that has helped ______ be successful is his focus on doing the right thing. He doesn't waste any time pointing fingers or placing blame. Instead, he focuses on fixing the process and fixing the system and then moving forward as fast as possible.
- He translated the creative thinking into real change and solution that advanced our department.

Technology Use/Management





32. Applies complex rules and regulations to maintain optimal system performance.



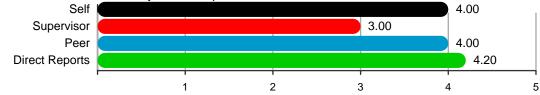
33. Maximizes the use of new technology to deliver products and services.



34. Understands and is committed to implementing new technologies.



35. Proficient in the use of technical systems and processes.

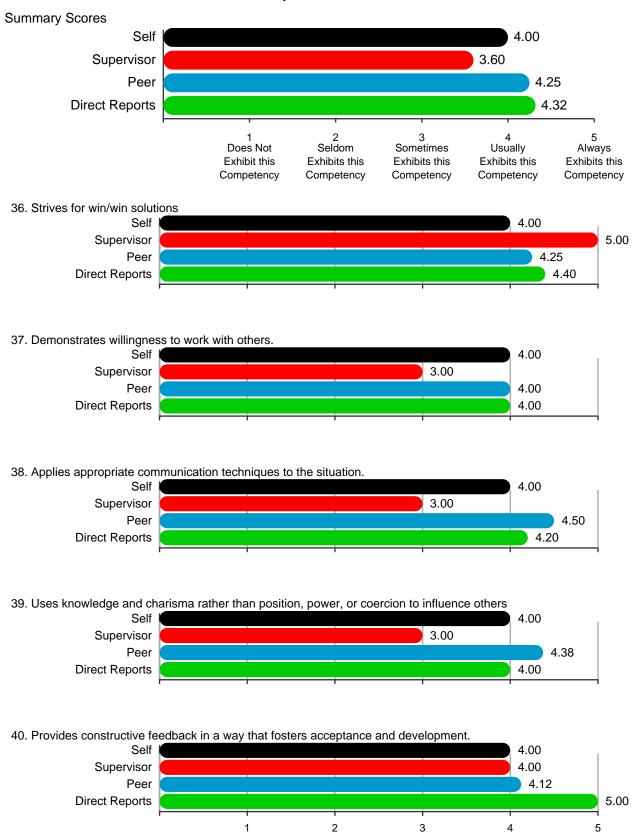


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31. Identifies training.	s gaps b	etween a	ctual and need	led technical co	mpetencies and	l provides recon	nmendations for	required
	15	4.07	80.0	20%		53%		27%
32. Applies	complex	rules and	regulations to	o maintain optim	nal system perfo	rmance.		
	15	4.47	100.0		53%		47%	
33. Maximiz	es the u	se of new	technology to	deliver product	s and services.			
	15	4.13	80.0	20%		47%		33%
34. Understa	ands an	d is comm	itted to implen	nenting new tec	hnologies.			
	15	4.13	86.7	13%		60%		27%
35. Proficier	nt in the	use of tec	hnical systems	s and processe	S.			
	15	4.00	80.0	20%		60%		20%

- He is doing a great job of branding [CompanyName] (something that has been needed for a very long time). when he first came he had some miss steps, ie posters, pushing agenda fast etc, but has adapated to [CompanyName] and to the department, well done.
- _____ is a very good leader.
- He always answers my questions even if he's having a busy day or isn't the right person to be asking.
- _____ has been an outstanding partner to collaborate with and drive department initiatives to improve standard work.
- _____ has stepped in to deal with the situation and resolve the concern. One area for growth is in the financial area.
- The only constructive feedback that I would have for ______ is that it would be nice to have him "present" more often. There are times during 1:1 or group meetings where I feel that ______ is incredibly distracted and not taking in everything that the individual or team is saying; this is understandable given his current burden here.

Interpersonal Skills

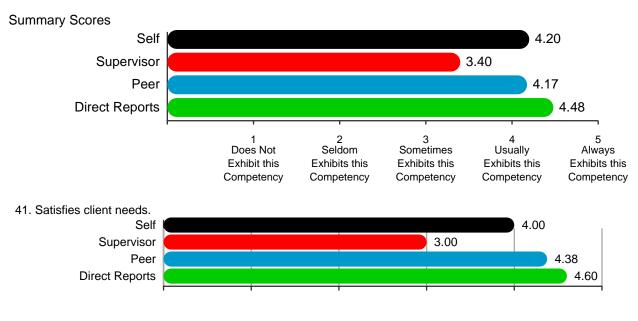


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36. Strive	s for win/\	win solutior	IS					
	15	4.33	100.0		67%			33%
37. Demo	nstrates v	villingness	to work with o	thers.				
	15	3.93	80.0	13% 7%		53%		27%
38. Applie	s approp	riate comm	unication tech	iniques to the si	tuation.			
	15	4.27	86.7	13%	47%			40%
39. Uses	knowledg	e and char	sma rather th	an position, pov	ver, or coercion	to influence oth	ers	
	15	4.13	86.7	13%		60%		27%
40. Provid	les constr	uctive feed	lback in a way	that fosters ac	ceptance and de	velopment.		
	15	4.40	93.3	7%	47%			47%

- He is very professional and caring in his job
- _____ is a good leader and delegates effectively. He provides clear expectations and deadlines and adequate support to complete tasks.
- Reliability-needs to delegate meetings to others that can handle the work. He has created a team that are experts and should allow more independence for development.
- We have a very strong team in finance. There has been significant turnover but the efforts ______ and I have put into staff engagement have been significant. These should be weaved into our evaluations.
- When ______ was tapped for the VP position I was very pleased as he was a very good director.
- Don't work with him enough to observe the vast majority of these items.

Client Focus



42. Obtains feedback to ensure client needs are being met.



43. Is pro-active in dealing with clients and addressing their needs.



44. Ensures client commitments and requirements are met or exceeded



45. Looks for opportunities that have a positive impact on Clients.

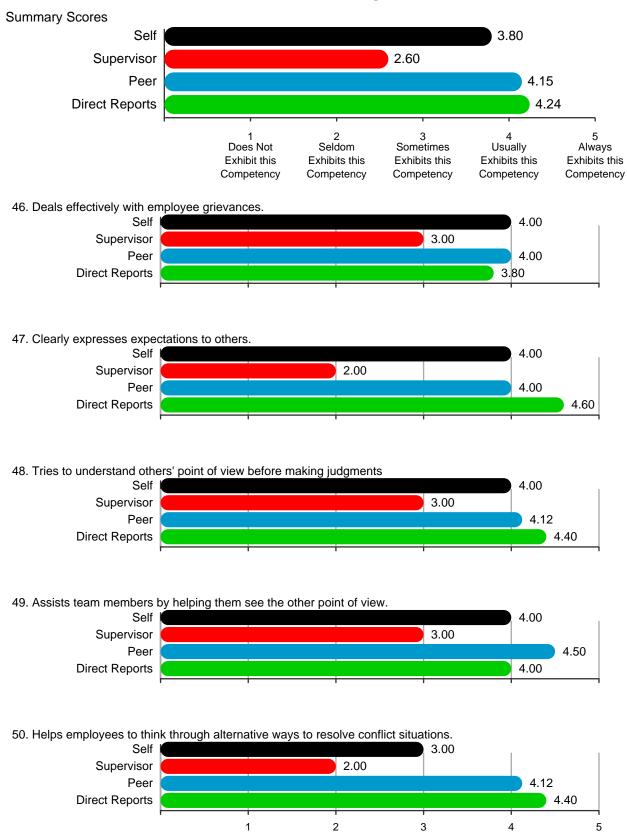


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Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
41. Satisf	ies client	needs.						
	15	4.33	93.3	7%	53%		4	0%
42. Obtai	ns feedba	ck to ensur	e client need	s are being met				
	15	4.20	80.0	20%	40	1%	4	0%
43. Is pro	-active in	dealing wit	h clients and	addressing their	r needs.			
	15	4.13	86.7	13%		60%		27%
44. Ensur	res client d	commitmen	ts and require	ements are met	or exceeded			
	15	4.00	86.7	13%		73%		13%
45. Looks	s for oppoi	tunities the	it have a posi	tive impact on C	Clients.			
	15	4.47	93.3	7%	40%		53%	

- He has the desire and effort to get it right and continuously improve self and culture.
- He clearly assigns our responsibilities by our individual strengths.
- _____ is conscientious and expedient in his approach to work. He gets things done quickly and efficiently.
- _____ is a very good leader.
 - ______ is a very effective communicator and I always felt very well informed as his direct report.
- Has a "go getter" attitude!

Conflict Management

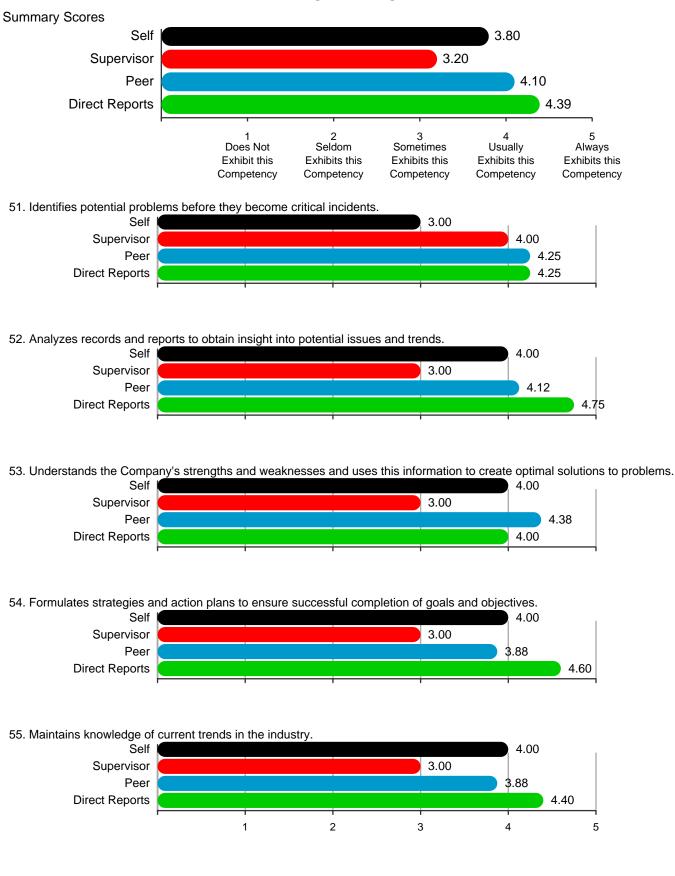


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46. Deals	effectivel	y with emp	loyee grievan	ices.				
	15	3.87	80.0	7% 13%		67%		13%
47. Clearl	y express	es expecta	ations to other	S.				
	15	4.07	86.7	13%	53	3%		33%
48. Tries t	o underst	and others	s' point of viev	v before makir	ng judgments			
	15	4.13	86.7	13%		60%		27%
49. Assist	s team m	embers by	helping them	see the other	point of view.			
	15	4.20	86.7	7% 7%	47%		4	0%
50. Helps	employee	es to think	through alterr	native ways to	resolve conflict si	tuations.		
	15	4.00	73.3	13%	13%	33%	4	0%

- His open and upbeat attitude is refreshing and contagious. A real role model for professionalism.
- _____ has always made himself available to help out in the department as needed, even willing to be there on weekends!
- _____ has a great strength in process improvement-maybe even more than people around his realize. He has kind of a quiet strength in this area.
- _____ has been an excellent addition to our department. Having a positive, supportive director has helped increase staff engagement.
- Has a "go getter" attitude!
- He is someone that has proven he can be trusted to do what is right.

Strategic Insight

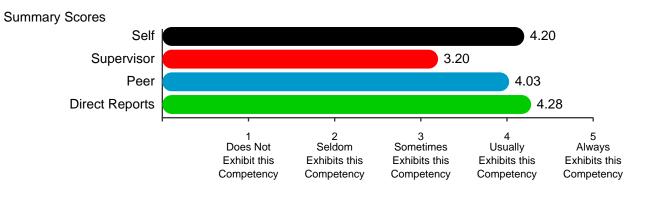


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51. Identif	ies poten	tial problen	ns before they	become critical	l incidents.			
	14	4.14	92.9	7%		71%		21%
52. Analyz	es record	ds and repo	orts to obtain i	nsight into poter	ntial issues and	trends.		
	14	4.21	85.7	14%	50%	%		36%
53. Under proble		e Company	/'s strengths a	nd weaknesses	and uses this ir	nformation to cre	eate optimal so	lutions to
	15	4.13	80.0	20%		47%		33%
54. Formu	lates stra	tegies and	action plans t	o ensure succe	ssful completion	of goals and ot	jectives.	
54. Formu	lates stra 15	tegies and 4.07	action plans t 80.0	o ensure succe 20%	ssful completion	of goals and ob 53%	ojectives.	27%
	15	4.07	•	20%	ssful completion		ojectives.	

- recently had experience of making remarks w/o thinking about perception of others. In the future this type of behavior should be of primary importance.
- _____ stays focused on ways we can partner with departments throughout the organization to support our customers, service lines, and staff. Recently, _____ re-evaluated the positions in our office to realign the job duties with team members' strengths, as well as priorities for the office.
- Have persistence and tenacity
- _____ is dedicated, putting in long days and long hours and is accessible to both staff and his leadership team by phone or email.
- He involves stakeholders in discussions and values input from others. I respect and value his as a peer.
- _____ has improved with his follow-up assignments from meetings.

Global Perspective



56. Collaborates with others respectfully and effectively with other people regardless of differences in cultural backgrounds.



57. Can effectively deliver presentations to international clients.



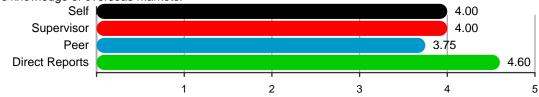
58. Volunteers for experiences and assignments abroad.



59. Exemplifies the skills of a global worker.



60. Applies knowledge of overseas markets.



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56. Colla	porates wi	th others re	espectfully and	d effectively with	other people re	egardless of diffe	erences in cultu	ral backgrounds.
	15	3.87	66.7	33%		47%		20%
57. Can e	effectively	deliver pre	sentations to i	nternational clie	nts.			
	15	4.07	86.7	13%		67%		20%
58. Volun	teers for e	experience	s and assignm	nents abroad.				
	15	4.20	93.3	7%	67	%		27%
59. Exem	plifies the	skills of a	global worker.					
	15	4.13	93.3	7%	67	%		27%
60. Applie	es knowled	dge of ove	rseas markets					
	15	4.07	86.7	7% 7%		60%		27%

- He cares deeply for what he does and it shows.
- Seems willing to collaborate with other departments but feels as if he is over protective when approached about issues involving his team or processes.
- His team members become frustrated and feel pushed away. When this approach occurs often, it is discouraging to team members.
- _____ has a good grasp of Core Competency concepts for competency and the importance of smooth flow between departments/units or affiliated groups.
- He has set clear expectations, promotes my professional growth and expresses his appreciation for the work that I do.
- Expectations of scheduling for associate manager's is not always clearly defined. As a result consistent leadership is not available to staff. Needs to hold managers accountable for getting projects completed in a timely manner. Better communication of expectations of the associate manager group as a hold would be beneficial.

Comments

Those who gave you feedback had the opportunity to provide additional written comments about perceived strengths and possible development areas. This section provides a consolidated list of these comments.

What would help make you a more effective leader?

- He relies heavily on his team to seek front line input and opinions and is always great about communicating upcoming changes.
- He has taken his team to the next level.
- He sets a good example for personal growth.
- When in need, he picks the appropriate person to conquer a task, project, initiative or strategy.
- He is a strong leader complemented with sound judgement
- He looks at problems in a systematic way and asks for input prior to making decisions.

What do you like best about working with this individual?

- ______ has fallen into a routine between the two offices and is making a much more routine appearance at the North
 office. This has helped out a lot too with continued improvement on communication! ______ has been a great addition
 to our team!
- He would benefit from soliciting more feedback and pushing others to do more.
- _____ is very committed to the growth of [CompanyName] and adaptable to the various changes within.
- _____ has a keen ability to focus in on what needs to be done and to drive for resolution. He is able to see new and innovative options for driving operational performance.
- Dedicated to the customer and community, he is worth his weight in gold.
- _____ is very approachable for all departmental staff. He maintains a professional yet personable attitude at all times.

What do you like least about working with this individual?

- _____ demonstrates a high level of integrity by maintaining appropriate confidentiality while working on staff and operational issues.
- _____'s style of leading a team is both refreshing and different than what I have experienced in the past.
- is passionate about his role and does a fantastic job of working with other departments to improve process flows.
- _____ is the best employee the department has employed.
- _____ has done an excellent job as the VP of Operations. He engages staff and providers in decision-making,
- demonstrates excellent communication skills and understands the value of teamwork and engagement.
- I was excited to come on board under _____'s leadership when he hired me, and I began working here in March of this year.

What do you see as this person's most important leadership-related strengths?

- He is excellent at helping/coaching/problem-solving with others.
- I have been most impressed by ______ in the last year. His leadership and intervention into the roles and responsibilities of his staff have shown and instilled in me a greater understanding and appreciation for what the volunteers at [CompanyName] do. High degree of common sense and good decisions is what I have seen from _____.
- He demonstrates a high level of personal integrity in his work and remains honest (even when the truth hurts).
- Sometimes I feel like I need to check on ______ and make sure that read an email/understands that I need his input on a project.
- As part of the strategic plan, the team is working towards creating an organized workflow for major projects that engages and empowers each member involved in it that encourages their input to provide the most effective end result for the organization.
- He is a fantastic resource.

What do you see as this person's most important leadership-related areas for improvement?

- He is smart, quick, compassionate, and thorough.
- I believe he would be well-served by spending a little more time on the product in his areas of responsibility.
- ______ appropriately utilizes the resources of other team members to meet the needs of the organization.
- I am confident that whenever I need to talk with ______, he is honest and direct and provides good guidance for my
 professional growth.
- _____ can help us all by setting that expectation as we work as teams and in 1 on 1's.
- His role this past year stretched his time reducing the support needed in receiving timely response from external departments creating challenges in resolutions.

Any final comments?

- _____ does not always follow through with things (ordering equipment).
- _____ needs to remove himself from the day-to-day operations of the department and take a bigger picture role, not directing the actions of staff which doesn't give them the opportunity to understand the issues and develop approaches.
- Has the experience needed.
- _____ does a great job at demonstrating the value of his team to the organization.
- _____, more than anyone, takes what he's learned with Core Competencies and implements them.
- _____ is very responsive and provides great support service.