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Feedback Results  
Your CompanyName Here  
2024

Sample Employee

# Introduction

## What you will find in this report

This report contains the results of the feedback collected for you. These results are presented to help you identify your strengths, areas for development, and areas where your ratings may diverge with individuals providing you feedback.

We hope that you remember from your own experience how difficult it can be to provide others with this type of feedback, be open to considering their opinions, and be willing to use their feedback in your development.

## Goals of the 360 Degree Feedback

Multi-Source Feedback presents a more complete picture of an individual's behavior and performance by drawing information from different perspectives within the work environment. It gives recipients a resource to guide their development, and reviewers' additional input.

Feedback from multiple sources helps you in several ways, including increasing awareness of your strengths, how you are perceived by others in different roles, and providing input for your professional development.

## Receiving Feedback

Receiving feedback is a tremendous opportunity to discover how you are perceived by others which may be similar or dissimilar to how you perceive yourself. It is important to reflect on your feedback as a tool to help you set specific goals for professional development. This can be done when you see the feedback as it is, a perspective on where you may improve your performance and working relationships. It is important to realize that seeking and receiving constructive feedback is the only way we can see our "blind spots." This feedback may help us to understand the negative impact our actions may unintentionally have on others.

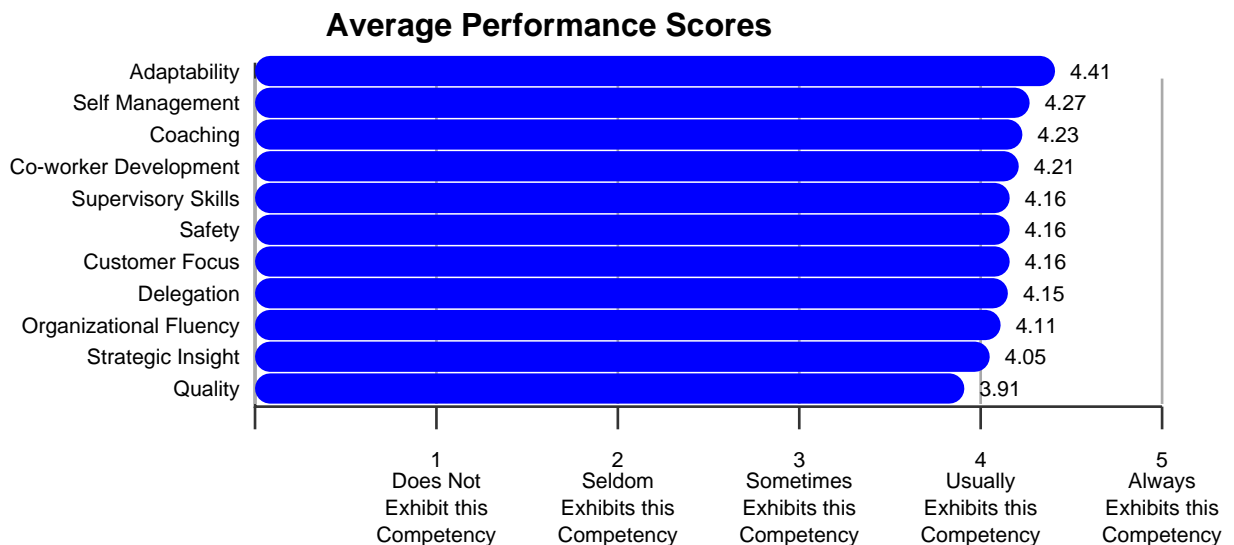
## What to Do with Your Feedback

Use your feedback to help you develop awareness and set goals for developing your effectiveness. This can be done if you see the feedback as multiple perspectives on where you are already strong or can improve in the defined areas of effectiveness.

# Summary

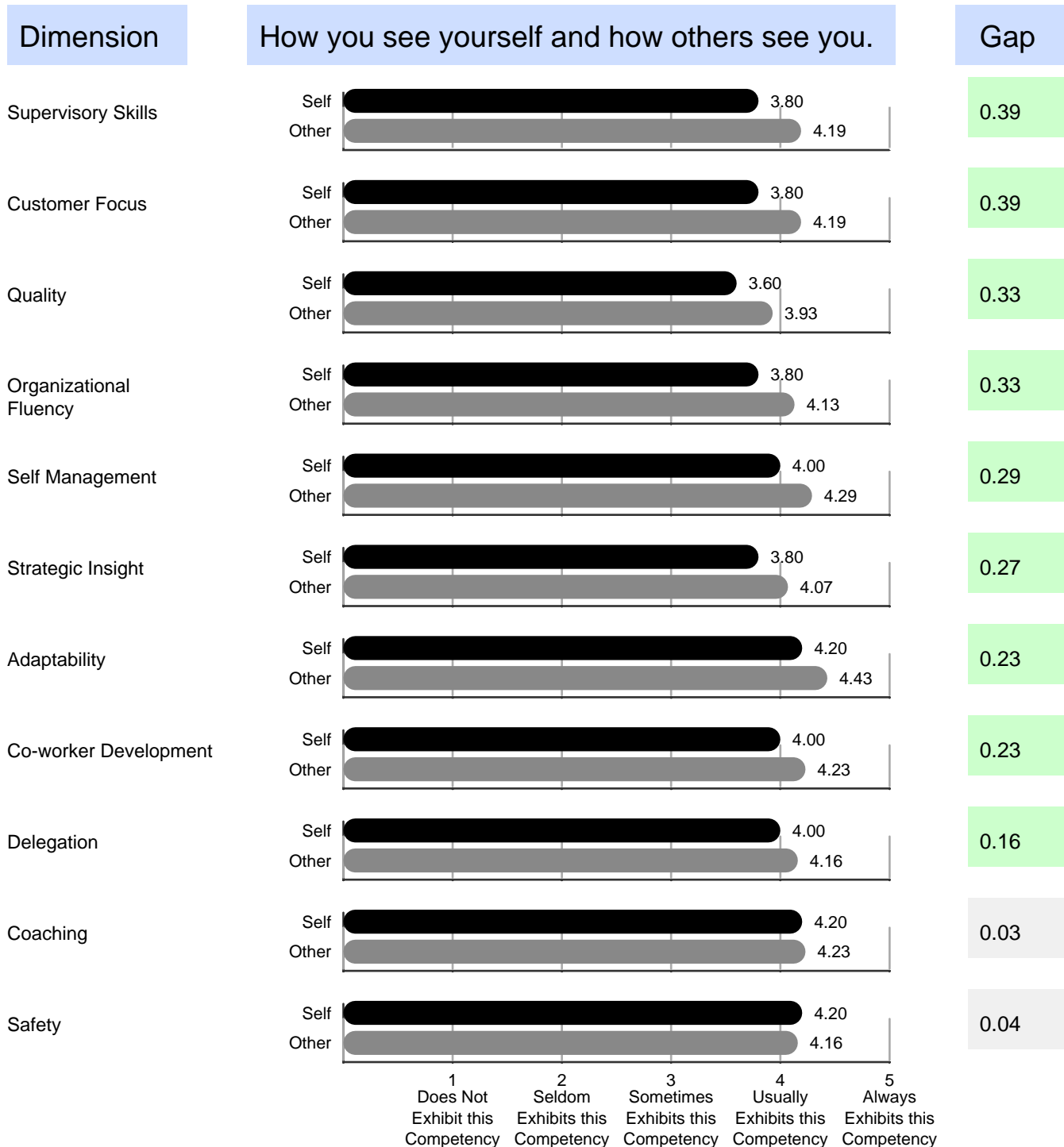
The questionnaire items used in this feedback process asked respondents to rate specific behaviors and competencies identified by [Your Company Name] current leaders. These behaviors and competencies fall into 11 major dimensions of leadership.

The summary scores for each dimension shown below were calculated by averaging all respondents' scores for all of the questions within that dimension. These dimension summary scores are sorted from high to low, with the highest shown at the top. The dimensions toward the bottom may need the most development.



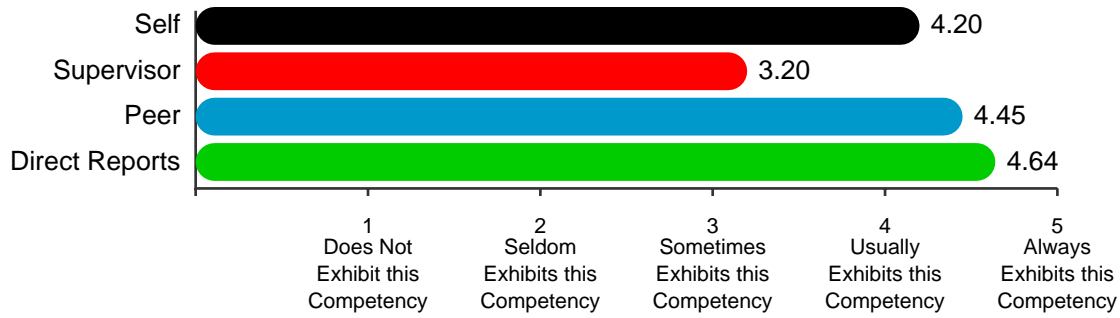
# Gap Analysis

The following table graphically displays the "Gap," or difference between your average rating on each competency (labeled "Self") and the average score of all other respondents (labeled "Others") who provided you with feedback. This can help you identify blind spots, or areas where you were rated more favorably by other respondents than by yourself. The Gaps for these competencies are colored in shades of green. Conversely, the graph can also help you identify your opportunities for improvement, or areas where you rated yourself higher than others did. The Gaps for these dimensions are colored in shades of red. The darker the shade of green or red, the larger the Gap. Finally, if a dimension's Gap is not shaded with a specific color, it indicates an area of agreement between yourself and others.



# Adaptability

## Summary Scores



1. You are willing to change ideas or perceptions based on new information or contrary evidence which is presented.



2. You are able to work effectively with new people and new teams.



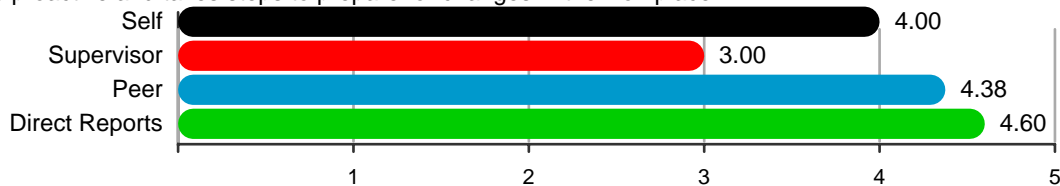
3. You work effectively in dynamic and changing work environments.



4. You are able to quickly learn new ways of performing your job.



5. You are proactive and takes steps to prepare for changes in the workplace.



## Level of Skill

The table below shows the responses in a graphic form where the percentage of each kind of response is shown using a color from red (Does Not Exhibit this Competency) to green (Always Exhibits this Competency).

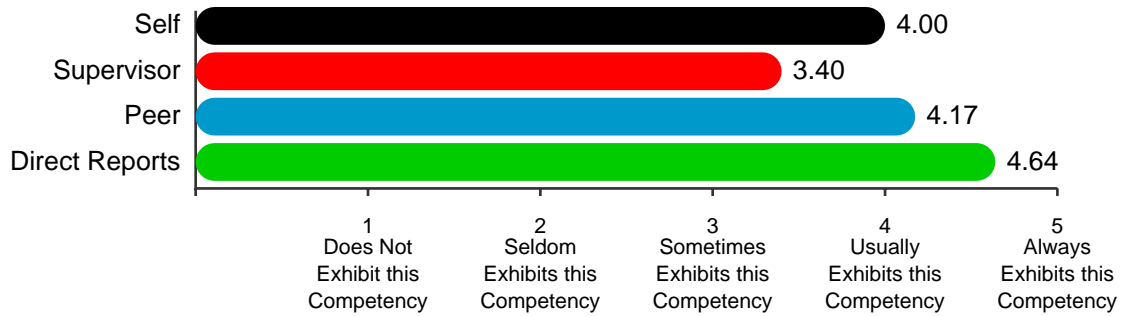
Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
1. You are willing to change ideas or perceptions based on new information or contrary evidence which is presented.	15	4.20	93.3	7%		67%		27%
2. You are able to work effectively with new people and new teams.	15	4.87	100.0		13%		87%	
3. You work effectively in dynamic and changing work environments.	15	4.27	93.3	7%		60%		33%
4. You are able to quickly learn new ways of performing your job.	15	4.40	86.7	13%		33%		53%
5. You are proactive and takes steps to prepare for changes in the workplace.	15	4.33	93.3	7%		53%		40%

### Comments:

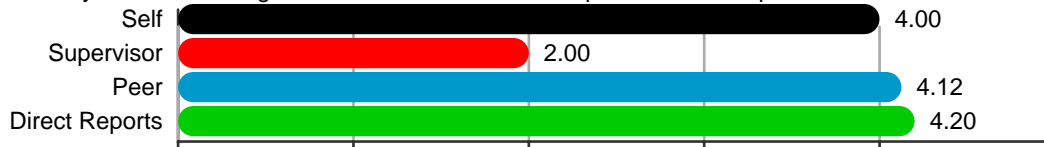
- \_\_\_ is a role model for development of professional relationships and respects the viewpoints of others demonstrated by her open communication style and ability to tactfully move through difficult communications.
- She is very effective and she has learned so much about our product.
- Her years of experience and wisdom are generously shared and appreciated.
- I appreciate \_\_\_'s calm demeanor, her listening skills, and that she typically demonstrates that I have her full attention when we are in meetings.
- She has been and is a mentor for me.
- She has made my job so much easier just having her in the facility and present to field questions/work related issues.

# Self Management

## Summary Scores



6. You consciously control own negative emotions in order to keep team morale up.



7. You set an example for associates during stressful periods by maintaining a positive, can-do attitude.



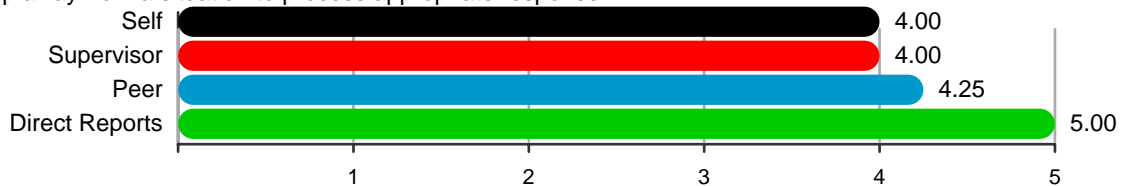
8. You deal with conflict by controlling own emotions by listening, being flexible, and sincere in responding.



9. You do not allow own emotions to interfere with the performance of others.



10. You step away from a situation to process appropriate response.



## Level of Skill

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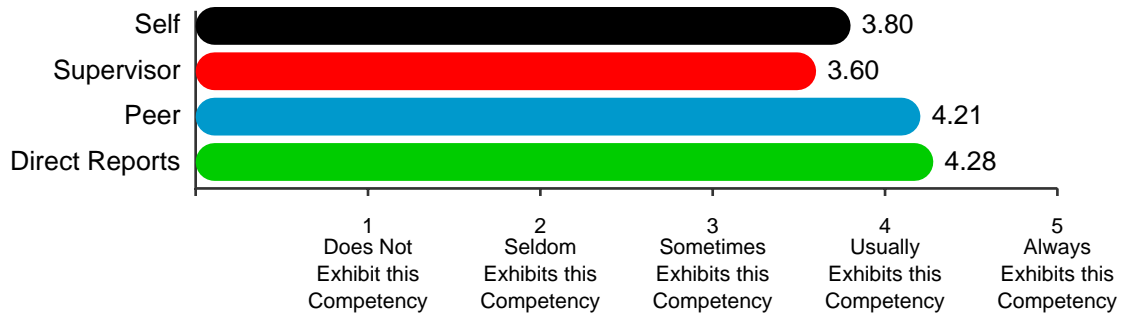
Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
6. You consciously control own negative emotions in order to keep team morale up.	15	4.00	80.0	7%	13%	53%	27%	
7. You set an example for associates during stressful periods by maintaining a positive, can-do attitude.	15	4.07	80.0		20%	53%	27%	
8. You deal with conflict by controlling own emotions by listening, being flexible, and sincere in responding.	15	4.33	93.3	7%	47%		47%	
9. You do not allow own emotions to interfere with the performance of others.	15	4.47	93.3	7%	40%		53%	
10. You step away from a situation to process appropriate response.	15	4.47	93.3	7%	40%		53%	

### Comments:

- She does talk using technical language (Information Technology) but will explain what she means if I don't understand.
- I respect \_\_\_ and have turned to her for advice.
- \_\_\_ has extremely strong communication skills and is able to work in a wide variety of settings.
- I observe her coming into work after me and leaving before me and I just received more work so now I am having to work even more hours.
- \_\_\_ is a good manager to work with she will find time to answer your questions and do a research if it needs to. She always appreciate the things everybody do for the department. She is a bright and smart manager to work with.
- Strength lies in ensuring that there is a good fit between employee's demonstrated performance versus their assigned roles. Weakness is in the area of being consistent with communications of desired outcomes or expectations to the staff.

# Supervisory Skills

## Summary Scores



11. You appropriately recognize and reward employees.



12. You treat all staff equitably.



13. You provide constructive, ongoing feedback.



14. You resolve personnel problems quickly and effectively.



15. You promote teamwork and cooperation within the department.





## Level of Skill

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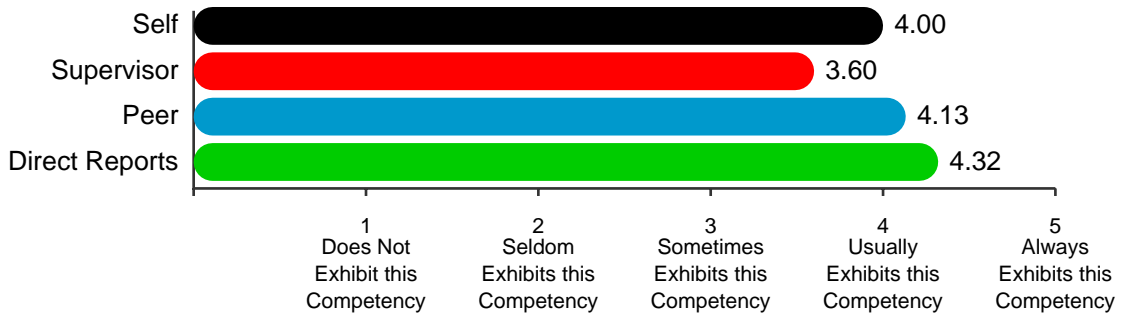
Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
11. You appropriately recognize and reward employees.	15	4.60	100.0			40%	60%	
12. You treat all staff equitably.	15	4.27	100.0			73%		27%
13. You provide constructive, ongoing feedback.	15	4.33	100.0			67%		33%
14. You resolve personnel problems quickly and effectively.	15	3.93	73.3	27%		53%		20%
15. You promote teamwork and cooperation within the department.	14	3.64	57.1	14%	29%		36%	21%

### Comments:

- \_\_\_ is a supervisor role model and I have grown immensely under her leadership and because of her honest, valuable feedback!
- \_\_\_ is an experienced, skilled leader. She maintains focus on goals and core values in the most challenging situations. Her extensive experience in operations has been a huge asset for the department. She has been a wonderful teacher for members of the team who lack management experience.
- \_\_\_ has a good perspective on the organization as a whole.
- \_\_\_ is very knowledgeable, honest, and consistent in her leadership decisions.
- Working with other leaders has given me a great appreciation for the broader organizational goals and has inspired me to forward the Strategic Plan to all staff.
- I can't think of a single thing \_\_\_ could improve upon.

# Delegation

## Summary Scores



16. You set clear and reasonable expectations for others and follows through on your progress.



17. You delegate tasks, responsibilities, and accountability as appropriate to the level of employee.



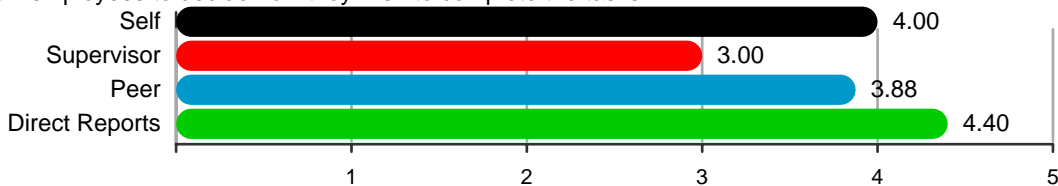
18. You assign tasks to create learning opportunities for the employees.



19. You clearly define duties and tasks to be completed.



20. You allow employees to decide how they wish to complete the tasks.



## Level of Skill

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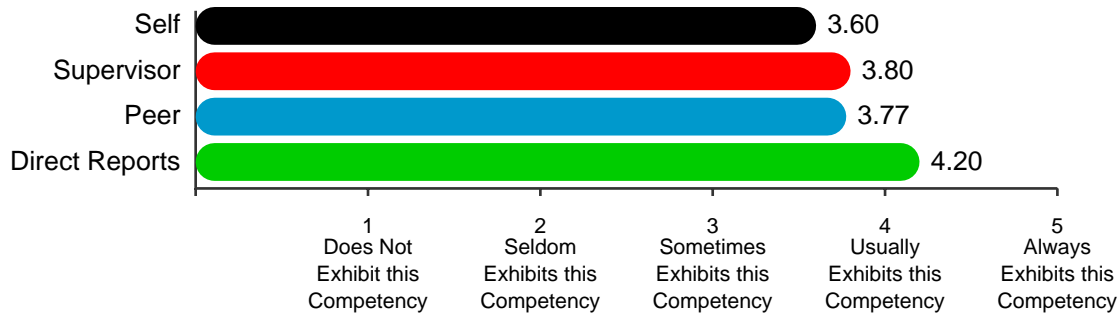
Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
16. You set clear and reasonable expectations for others and follows through on your progress.	15	4.33	86.7	13%	40%	47%		
17. You delegate tasks, responsibilities, and accountability as appropriate to the level of employee.	15	4.27	93.3	7%	60%	33%		
18. You assign tasks to create learning opportunities for the employees.	14	4.00	92.9	7%	86%	7%		
19. You clearly define duties and tasks to be completed.	14	4.14	85.7	7%	7%	50%	36%	
20. You allow employees to decide how they wish to complete the tasks.	15	4.00	66.7	7%	27%	27%	40%	

### Comments:

- She is a great communicator and works hard to ensure an aligned team across Implementation Cycles.
- Takes complete ownership of role and looks for ways to assist teammates.
- The only area with which she struggles is the need for relationship building with staff she supervises. I know she understands the reason for this and has been working on developing a better approach.
- Has a "go getter" attitude!
- She is by far the best manager I have ever worked for, without having to be overbearing or a micro-manager.
- She has been instrumental in facilitating communications between staff and managers. Staff know that she is very supportive of them.

# Quality

## Summary Scores



21. You encourage others to achieve high quality standards.



22. You correct issues in a timely manner.



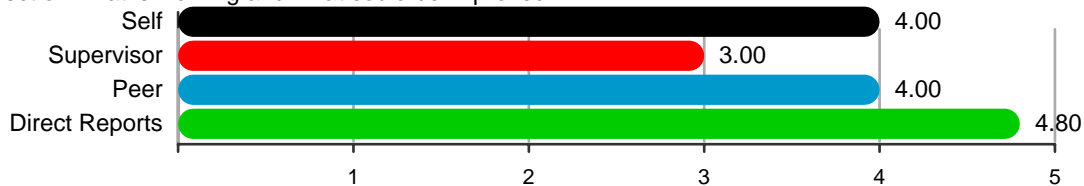
23. You analyze what occurred and re-adjusts accordingly when goals are not met.



24. You always strive to produce the highest quality work products.



25. You reflect on what is working and what could be improved.



### Level of Skill

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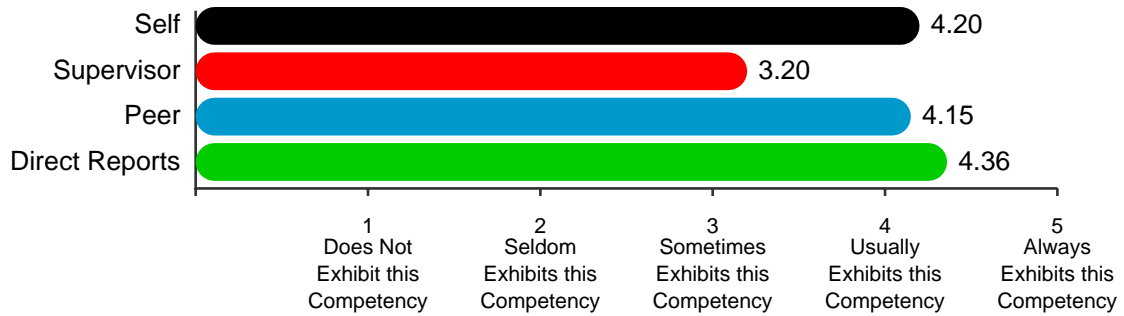
Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
21. You encourage others to achieve high quality standards.	15	4.00	66.7	13%	20%	20%	47%	
22. You correct issues in a timely manner.	15	3.47	53.3	13%	33%	47%	7%	
23. You analyze what occurred and re-adjusts accordingly when goals are not met.	15	3.60	66.7	13%	20%	60%	7%	
24. You always strive to produce the highest quality work products.	15	4.27	86.7	7%	7%	40%	47%	
25. You reflect on what is working and what could be improved.	15	4.20	80.0	7%	13%	33%	47%	

Comments:

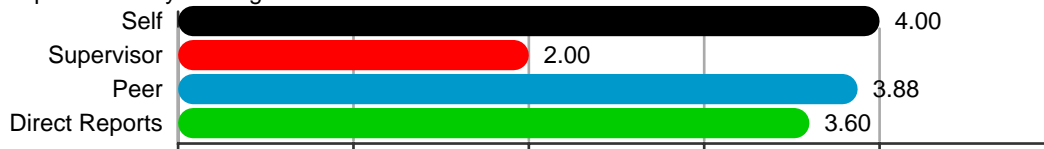
- She is very customer focused and this reflects in her division leadership and performance.
- \_\_\_ exceeds all expectations in all aspects of her job and the jobs of others when helping on the floor.
- When \_\_\_ was tapped for the VP position I was very pleased as she was a very good director.
- She engages in interactions positively and professionally. It is obvious that she cares about the service we deliver and the facilities we operate in.
- Have improved on delegating to others to accomplish growth and goal attainment. Others are responsible for chairing meetings with support for difficult issues. Have begun focus and educational leadership meeting components to promote growth of that team.
- \_\_\_ is a pleasure to work with.

# Safety

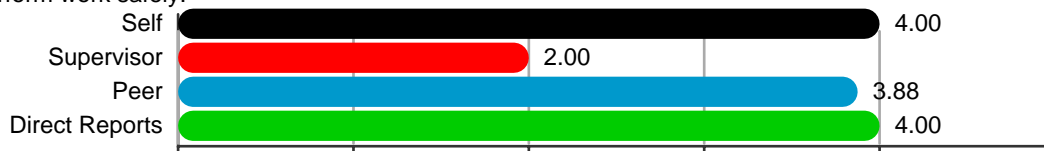
## Summary Scores



26. You participate in safety training when offered.



27. You perform work safely.



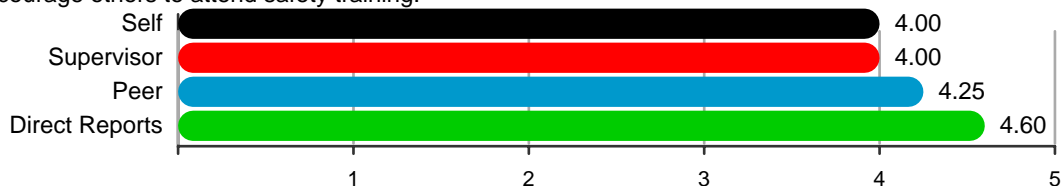
28. You identify and addresses safety needs.



29. You point out behaviors in others that may be unsafe.



30. You encourage others to attend safety training.



## Level of Skill

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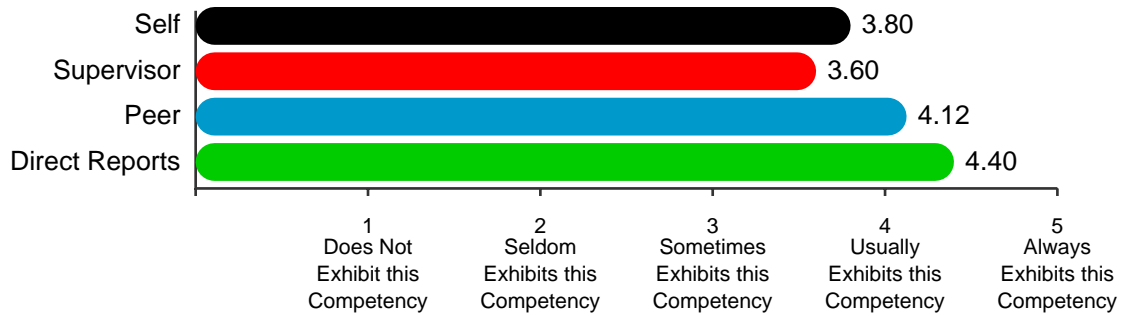
Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
26. You participate in safety training when offered.	15	3.67	66.7	20%	13%	47%	20%	
27. You perform work safely.	15	3.80	73.3	20%	7%	47%	27%	
28. You identify and addresses safety needs.	15	4.33	86.7		13%	40%	47%	
29. You point out behaviors in others that may be unsafe.	15	4.67	100.0			33%	67%	
30. You encourage others to attend safety training.	15	4.33	100.0			67%	33%	

### Comments:

- She cares deeply about the engagement of her staff and has concern for those in need.
- \_\_\_ Constantly encourages collaboration with all departments and [CompanyName] as a whole.
- She has a talent for breaking through the bureaucracy of [CompanyName] administration and keeping her attention on improving her department.
- \_\_\_ is a rock amongst the management at [CompanyName].
- \_\_\_ does a great job investigating an issue thinking it through before she takes action.
- \_\_\_ is a strong advocate for both the customer and staff.

# Customer Focus

## Summary Scores



31. You develop good rapport and trust with the customer.



32. You ensure all customer commitments and requirements are met or exceeded.



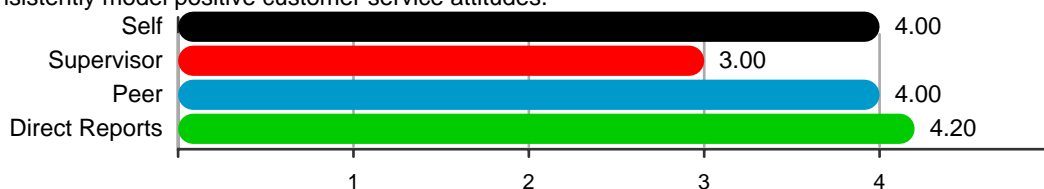
33. You ask questions and listen carefully to determine customer needs and to ensure that the customer's needs are met.



34. You consider customers point of view when making decisions.



35. You consistently model positive customer service attitudes.





## Level of Skill

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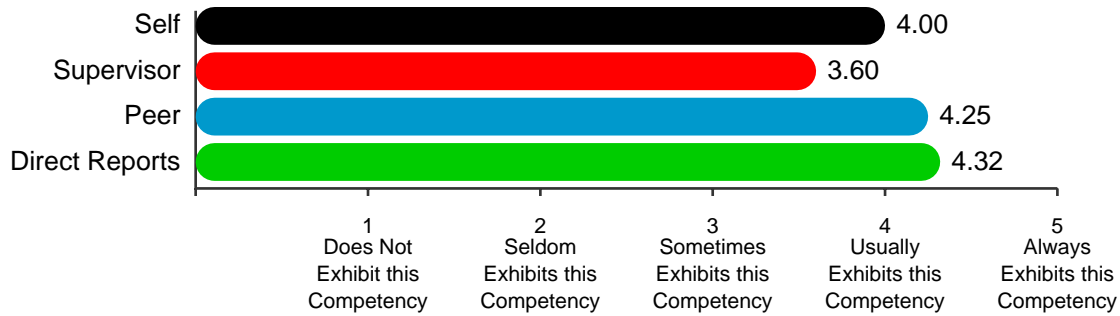
Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
31. You develop good rapport and trust with the customer.	15	4.07	80.0	20%		53%		27%
32. You ensure all customer commitments and requirements are met or exceeded.	15	4.47	100.0		53%		47%	
33. You ask questions and listen carefully to determine customer needs and to ensure that the customer's needs are met.	15	4.13	80.0	20%		47%		33%
34. You consider customers point of view when making decisions.	15	4.13	86.7	13%		60%		27%
35. You consistently model positive customer service attitudes.	15	4.00	80.0	20%		60%		20%

### Comments:

- \_\_\_ listens to employees ideas and concerns and address the issues right away.
- \_\_\_ clearly has a shared decision making system that has worked well in the old department. I feel like she is trying to use this system in the new department also and has met some challenges.
- \_\_\_'s number one priority is customer outcome - she is a team player and is a pleasure to work with.
- \_\_\_ is very responsive and provides great support service.
- She is always willing to learn, but could benefit from a plan on how to achieve it - filling knowledge gaps, more hands on learning, etc.
- Experience, mentoring and self-confidence.

# Co-worker Development

## Summary Scores



36. You adapt coaching and mentoring approach to meet the style or needs of individuals



37. You set and clearly communicate expectations, performance goals, and measurements to others



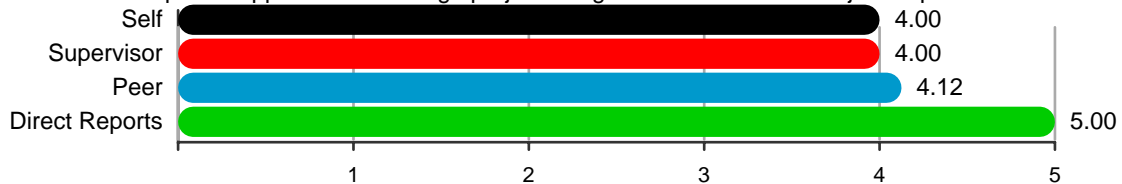
38. You provide ongoing feedback to co-workers on your development progress



39. You take immediate action on poor performance



40. You give others development opportunities through project assignments and increased job responsibilities



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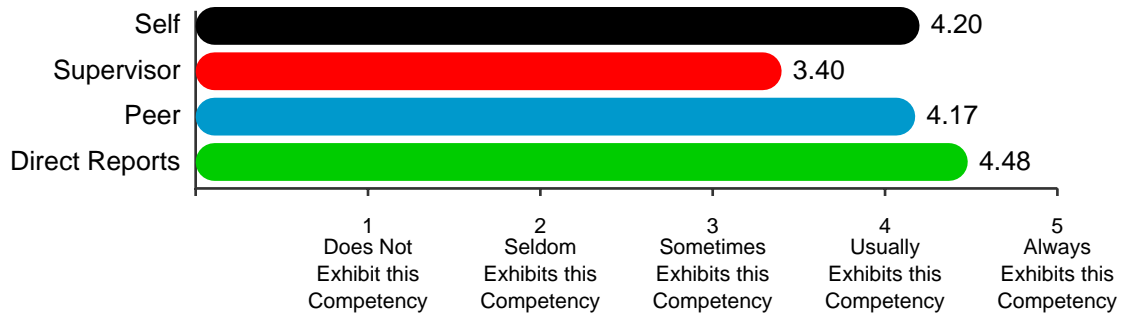
Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
36. You adapt coaching and mentoring approach to meet the style or needs of individuals	15	4.33	100.0			67%	33%	
37. You set and clearly communicate expectations, performance goals, and measurements to others	15	3.93	80.0	13%	7%	53%	27%	
38. You provide ongoing feedback to co-workers on your development progress	15	4.27	86.7		13%	47%	40%	
39. You take immediate action on poor performance	15	4.13	86.7		13%	60%	27%	
40. You give others development opportunities through project assignments and increased job responsibilities	15	4.40	93.3		7%	47%	47%	

Comments:

- \_\_\_ is a role model for development of professional relationships and respects the viewpoints of others demonstrated by her open communication style and ability to tactfully move through difficult communications.
- She is always available to me day and night for question and help regarding unit operations. I am appreciative that she works with me to meet my needs as an employee and always gets back to me promptly when assistance is needed.
- \_\_\_ has grown a great deal this year as a director. I feel her communication style is a bit rough around the edges. I think she can come across as dismissive at times even though that may not be the intent. . Otherwise she is very reliable and has taken on some big initiatives that have been very successful.
- I appreciate her receptiveness and openness and her sense of humor.
- \_\_\_ has been able to provide her staff the support and encouragement needed for their professional growth, this has benefited the whole team.
- \_\_\_ works at maintaining good communication with all staff by engaging in operations through informal and formal meetings with staff. This helps in understanding the needs of our lab while developing teamwork within our system. She also regularly meets with the technical specialist and supervisors to review department operations review the direction the department is taking and help with prioritization and support of department needs and projects.

# Coaching

## Summary Scores



41. You meet regularly with employees to coach them on areas that will enhance your performance



42. You conduct regular performance appraisals and feedback.



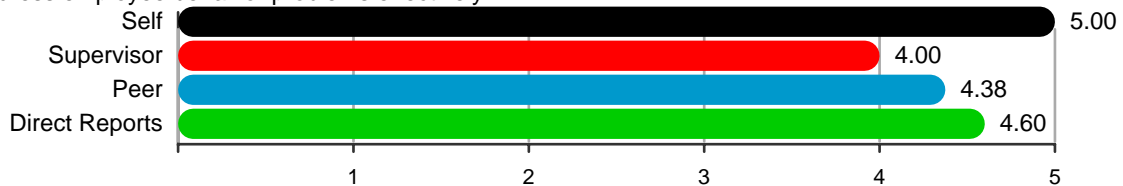
43. You help employees to understand responsibilities, authority, and expectations.



44. You provide clear, motivating, and constructive feedback.



45. You address employee behavior problems effectively.



### Level of Skill

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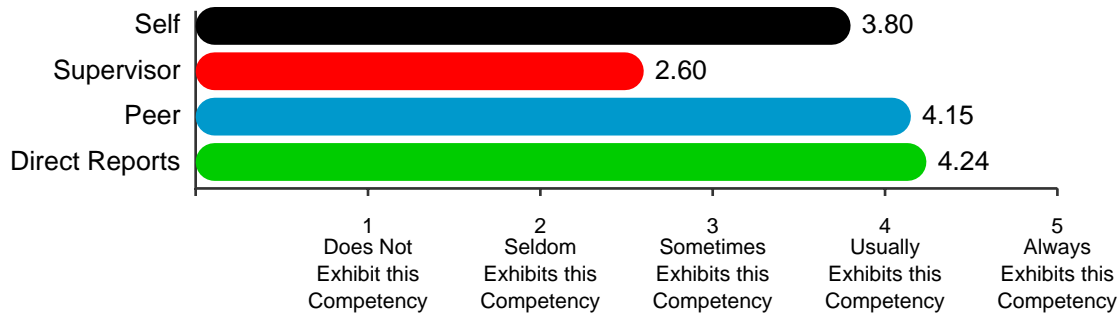
Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
41. You meet regularly with employees to coach them on areas that will enhance your performance	15	4.33	93.3	7%	53%		40%	
42. You conduct regular performance appraisals and feedback.	15	4.20	80.0	20%	40%		40%	
43. You help employees to understand responsibilities, authority, and expectations.	15	4.13	86.7	13%	60%		27%	
44. You provide clear, motivating, and constructive feedback.	15	4.00	86.7	13%	73%		13%	
45. You address employee behavior problems effectively.	15	4.47	93.3	7%	40%		53%	

Comments:

- I really appreciate her as a member of the team.
- Provides reinforcement and feedback within the context of the overall business strategy.
- \_\_\_ is a great boss and director. \_\_\_ has been a great resource to me with my struggles as I grow professionally. \_\_\_ is respected greatly by myself and the staff I work with. She is patient to review difficult personnel issues, budget concerns and customer service problems when they arise.
- She is honest in her delivery and every decision she makes is in the best interest of the organization, customers or staff.
- She also has always been thankful for any help that I have given her.
- I know she is busy, but the information requests or answers to emailed questions can slow things down. Communicate more directly and more often.

# Strategic Insight

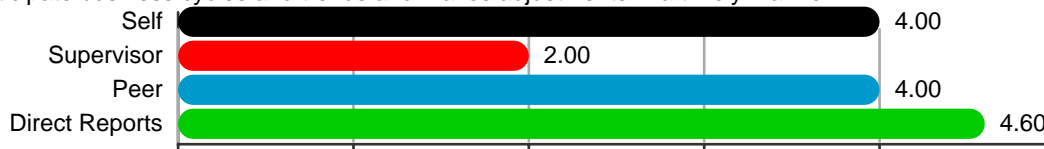
## Summary Scores



46. You communicate vision for the department and company.



47. You anticipate business cycles and trends and makes adjustments in a timely manner.



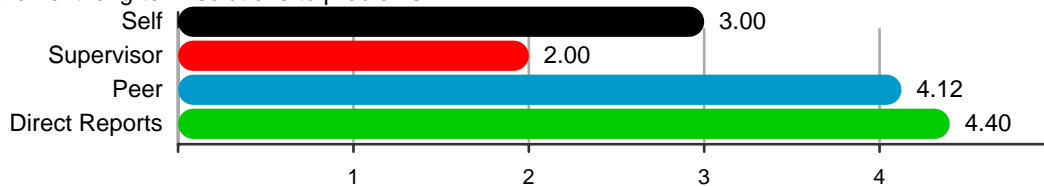
48. You identify potential problems before they become critical incidents.



49. You analyze records and reports to obtain insight into potential issues and trends.



50. You implement long-term solutions to problems.



### Level of Skill

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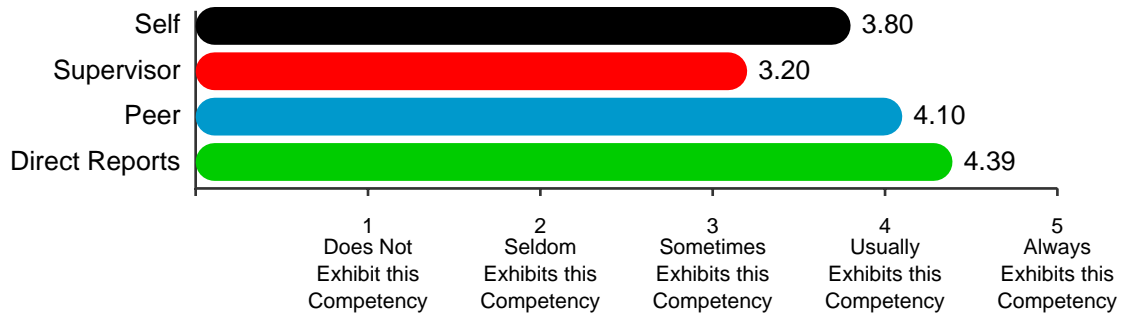
Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
46. You communicate vision for the department and company.	15	3.87	80.0	7%	13%	67%	13%	
47. You anticipate business cycles and trends and makes adjustments in a timely manner.	15	4.07	86.7	13%		53%	33%	
48. You identify potential problems before they become critical incidents.	15	4.13	86.7		13%	60%	27%	
49. You analyze records and reports to obtain insight into potential issues and trends.	15	4.20	86.7	7%	7%	47%	40%	
50. You implement long-term solutions to problems.	15	4.00	73.3	13%	13%	33%	40%	

Comments:

- She has done a very good job of engaging the team in the common goal of achieving high quality outcomes.
- \_\_\_ has stepped into the role of director and has provided great support to her managers and supervisors, not shying away from issues which need to be addressed.
- You can count on \_\_\_ to be honest and stay true to commitments.
- \_\_\_ is a wonderful person to work for.
- She has taken the proverbial "ball" and ran with it in a way that shows excellence in her endeavor.
- As noted in the comments above, \_\_\_ needs improvement with involving the team more consistently in the approval and management of projects.

# Organizational Fluency

## Summary Scores



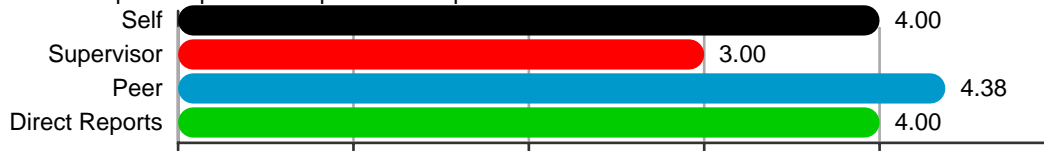
51. You are able to deal with sensitive issues with tact and professionalism.



52. You anticipate problems that may affect the department.



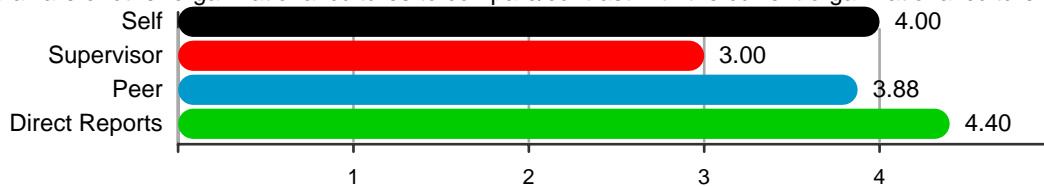
53. You are able to explain departmental policies and procedures to others.



54. You adept at navigating within the culture of the department.



55. You are aware of other organizational cultures to compare/contrast with the current organizational culture.





### Level of Skill

The table below shows the responses in a graphic form where the percentage of each kind of response is shown using a color from red (Does Not Exhibit this Competency) to green (Always Exhibits this Competency).

Item	n	Avg	LOA	Does Not Exhibit this Competency	Seldom Exhibits this Competency	Sometimes Exhibits this Competency	Usually Exhibits this Competency	Always Exhibits this Competency
51. You are able to deal with sensitive issues with tact and professionalism.	14	4.14	92.9	7%		71%		21%
52. You anticipate problems that may affect the department.	14	4.21	85.7	14%		50%		36%
53. You are able to explain departmental policies and procedures to others.	15	4.13	80.0	20%		47%		33%
54. You adept at navigating within the culture of the department.	15	4.07	80.0	20%		53%		27%
55. You are aware of other organizational cultures to compare/contrast with the current organizational culture.	15	4.00	80.0	20%		60%		20%

Comments:

- \_\_\_ has been an excellent assistant manager.
- Even tempered with a wealth of experience, she has been quick to respond to issues when they arise and has managed to keep focused despite distractions.
- She is effective and her knowledge of processes is invaluable.
- She is open about encouraging professional development and when a team member hasn't quite hit the mark. This is important for a leader to be willing to step up and do!
- She could help teammates by becoming more proficient in some areas.
- \_\_\_ is a strong advocate for both the customer and staff.

## Comments

Those who gave you feedback had the opportunity to provide additional written comments about perceived strengths and possible development areas. This section provides a consolidated list of these comments.

### What would help make you a more effective leader?

- Her communication is precise and at times short when some would prefer a greater detailed account.
- \_\_\_ routinely reminds you, as an employee, how important our role is, which supports our participation and sharing ideas for improvement.
- Commitment or expectation overload" has been an issue this past year. Reducing one managerial position within the department combined with the significant number of high priority initiatives that are currently on-going has been a barrier to meeting deadlines.
- I think \_\_\_ is off to a very good start with the new division. She is engaging key players and helping form vision with her leadership team.
- \_\_\_ has been instrumental in the working relationship of our department.
- Improve on providing feedback.

### What do you like best about working with this individual?

- I am always impressed by \_\_\_'s insight into our processes so that we continuously strive to improve and be consistent.
- Great addition to our team!
- Understanding that the progress towards a more definitive house supervisor does take time, I would like to see a more proactive approach in allowing the department to make decisions.
- I've only had the pleasure of working with \_\_\_ for a short while but I have to say she is one of the most helpful people that I've run into at [CompanyName].
- \_\_\_ is very dedicated. She makes sure she is here all times of the day to capture evening shift staff.
- She solicits input and involves front line staff in her everyday work and is admired for her holistic, humble view.

### What do you like least about working with this individual?

- I appreciate the straight forward style of leadership \_\_\_ uses.
- I appreciate \_\_\_'s calm demeanor, her listening skills, and that she typically demonstrates that I have her full attention when we are in meetings.
- \_\_\_ is a outstanding manager.
- \_\_\_ has an impressive vision for the company.
- \_\_\_ eagerly attends any Core Competency training that is offered and is quick, but thoughtful in working to implement what she has learned while leading her team-in other words she does not implement continuous improvement strategies independently.
- She is open to feedback and actively tries to improve.

### What do you see as this person's most important leadership-related strengths?

- \_\_\_ has a strong knowledge base and willingly shares information.
- She supports each and every one of us and was very sensitive to how this was effecting every staff member.
- She is always only a phone call away and makes an effort to help the worker bee on a daily basis.
- Our department continues to have a very low loss rate.
- I was excited to come on board under \_\_\_'s leadership when she hired me, and I began working here in March of this year.
- \_\_\_ is conscientious and expedient in her approach to work. She gets things done quickly and efficiently.

### What do you see as this person's most important leadership-related areas for improvement?

- She has some challenges ahead, but as far as I can tell, we ALL want her to keep plugging away; she has our support!
- She has done great work to help the organization deal with its financial challenges. The only area of improvement is around communication style.
- I don't often get a chance to see \_\_\_ in her natural habitat. I know that her team really likes her and that demonstrates a level of leadership that is not common.
- Initiative, attitude, and willingness to pitch in.
- She is very customer focused and this reflects in her division leadership and performance.
- One of the main reasons I am here is because of \_\_\_.

### Any final comments?

- \_\_\_ has been very effective with writing up the standards for operating within the department, using both perspectives from staff and a recent hire in order to make the standards very clear. I appreciate the way she approaches a problem, using Competency methods and training to provide examples for the rest of us. I really appreciate \_\_\_ !
- \_\_\_ is a great leader. She has excellent communication skills and has a wonderful leadership style.
- \_\_\_ has a way of bringing out the best in people, by modeling how to be a hard worker who knows her stuff and is supportive of her colleagues and able to create a fun atmosphere that makes us all want to work hard.
- It's also nice to hear when we are doing a good job and she does that frequently, making sure that we feel like we are a valued member of the team.
- Excellent Manager. Quiet, solid leadership. Easy to work with and consistently follows through on issues. Great to see her in the rooms helping in the mornings. Well liked by staff.
- \_\_\_ is a great manager to work for.